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Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Damian Pickering
Carol Patterson
Co-Chairs

Sergio Alunan
Vincent Behan
Jim Brune
Ed Evans
Michael Kwok
August Longo
Allison Lum
Frank Marone
Leroy Moore

NOTICE OF CANCELLED MEETING

Walter Park
Council Secretary
Director, Mayor's Office on Disability

Mayor's Disability Council
18 January 2002

NOTICE IS HEREBY GIVEN that the meeting of the Mayor's Disability Council scheduled for Friday, January 18, 2002 at 1:00 p.m. at 1 Dr. Carlton B. Goodlett Place, Room 263, City Hall, San Francisco, California has been **cancelled**. The next regularly scheduled meeting is Friday, February 15, 2002.

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Mayor's Office on Disability



Willie L. Brown, Jr.
Mayor

Walter Park
Director

Upcoming Meetings

MDC Programmatic Access Committee

Rose Resnick Lighthouse
214 Van Ness Avenue
2nd Floor Conference Room
San Francisco, CA 94102
Friday, 1 February 2002
11:00 a.m. – 12:30 p.m.

MDC Employment Committee

City Hall
1 Dr. Carlton B. Goodlett Place, Room 421
San Francisco, CA 94102
Friday, 8 February 2002
1:00 p.m. – 2:30 p.m.

MDC Physical Access Committee

City Hall
1 Dr. Carlton B. Goodlett Place, Room 479
San Francisco, CA 94102
Wednesday, 23 January 2002
3:30 p.m. – 5:00 p.m.

Mayor's Disability Council

City Hall
1 Dr. Carlton B. Goodlett Place, Room 400
San Francisco, CA 94102
Friday, 15 February 2002
1:00 p.m. – 4:00 p.m.

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Mayor's Disability Council



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AGENDA

Walter Park
Council Secretary
Director, Mayor's Office on Disability

Regular Meeting of
Mayor's Disability Council
Friday, 15 February 2002
1:00 p.m.
City Hall, Room 400

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FEB 11 2002

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1:00 p.m.

- 1 Roll call
- 2 ACTION ITEM: Approval of Agenda
- 3 ACTION ITEM: Approval of Minutes of November and December Meetings

1:10

- 4 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
- 5 INFORMATION ITEM: Report from the Co-Chairs
- 6 INFORMATION ITEM: Report from the Director
- 7 INFORMATION ITEM: Report from the Committee Chairs – Employment Committee,
Physical Access Committee and Programmatic Access Committee
- 8 ACTION ITEM: By-law amendment to create staggered terms for council members per
the Civil Grand Jury recommendations. [10minutes]

1:30

- 9 ACTION ITEM: Resolution regarding evacuation chair installation implementation.
[15 minutes]

- 10 DISCUSSION ITEM: Multi-Cultural Disability Community Organizations - Update on their work in California. Speakers from Alianza, Latino Disability Organization; Den Lin, Asian Pacific Islanders with Disabilities; and Sickle Cell Anemia Organization.
[30 minutes]

2:15

(The Council will recess for a 10-minute break)

- 11 DISCUSSION ITEM: Correspondence.
- 12 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
- 13 DISCUSSION ITEM: Member requests for future agenda items
- 14 DISCUSSION ITEM: Councilors' comments and announcements.
- 15 Adjournment.

[Estimated times are only guidelines.]

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Telephone Bridge at (415) 554-9632.

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Mayor's Disability Council

Accessible Meeting Information

Regular Meetings – third Fridays (please confirm dates):

Next meeting dates: March 15th, April 19th, and May 17th

Know Your Rights Under the Sunshine Ordinance:

Government's duty is to serve the public, reaching its decisions in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. The Sunshine Ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance (Chapter 67 of the San Francisco Administrative Code) or to report a violation of the ordinance, contact Donna Hall by mail to Board of Supervisors, 1 Dr. Carlton B. Goodlett Place, Room 244, by phone at (415) 554-7724 / (415) 554-5184, by fax at (415) 554-5163, or by email at Donna_Hall@ci.sf.ca.us. Citizens interested in obtaining a copy of the Sunshine Ordinance can request a copy from Ms. Domingo or by printing Chapter 67 of the San Francisco Administrative Code on the Internet, at <http://www.ci.sf.ca.us/bdsupvrs/sunshine.htm>.

Public archive:

Videotapes of the three most recent MDC meetings are made available ten days after meeting date in the Main Public Library. Written minutes in accessible formats are available at 401 Van Ness, Room 300

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Return marked sheet to:

Mayor's Disability Council at 401 Van Ness, Room 300, San Francisco, CA 94102.

Mayor's Office on Disability



Willie L. Brown, Jr.
Mayor

Walter Park
Director

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FEB 11 2002

Upcoming Meetings:

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Hidden Disabilities Study & Forum Advisory Committee

City Hall

1 Dr. Carlton B. Goodlett Place, Room 421

San Francisco, CA 94102

Wednesday, 13 February 2002

6:30 p.m. – 8:30 p.m.

MDC Executive Committee

War Memorial Building

401 Van Ness, Room 300

San Francisco, CA 94102

Monday, February 25, 2002

2:00 p.m. – 3:00 p.m.

MDC Programmatic Access Committee

Rose Resnick Lighthouse

214 Van Ness Avenue

2nd Floor Conference Room

San Francisco, CA 94102

Friday, 1 March 2002

11:00 a.m. – 12:30 p.m.

MDC Employment Committee

City Hall

1 Dr. Carlton B. Goodlett Place, Room 421

San Francisco, CA 94102

Friday, 8 March 2002

1:00 p.m. – 2:30 p.m.

MDC Physical Access Committee

City Hall

1 Dr. Carlton B. Goodlett Place, Room 421

San Francisco, CA 94102

Wednesday, 20 February 2002

3:30 p.m. – 5:00 p.m.

Mayor's Disability Council

City Hall

1 Dr. Carlton B. Goodlett Place, Room 400

San Francisco, CA 94102

Friday, 15 March 2002

1:00 p.m. – 4:00 p.m.

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Walter Park
Council Secretary

Mayor's Disability Council

Minutes

15 February 2002

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JUL 10 2002

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1:16 p.m.

1 ROLL CALL

Mayor's Disability Council Members Present: Sergio Alunan, Allison Lum, Vincent Behan, Ed Evans, Frank Marone, Leroy Moore, Carol Patterson and Damian Pickering.

Excused Absent:

Absent: Jim Brune and August Longo.

Mayor's Office on Disability: Walter Park, Director; Susan Mizner, Assistant Director; Jada Jackson, Assistant to the Director.

Co-Chair, Carol Patterson called the meeting to order.

2 APPROVAL OF THE AGENDA.

The agenda was approved.

3 APPROVAL OF THE MINUTES.

The minutes from the meetings of November, 2001 and December, 2001 were approved.

4 PUBLIC COMMENT.

- ♦ Roger Bazeley stated that he is working on school pedestrian traffic safety and accessibility for children and seniors and stated that the following issues need to be addressed:
Sidewalk accessibility during corner and sidewalk ramp construction projects especially on Geary Boulevard
The location of fire call boxes should be accessible to disabled people and new traffic light poles should be installed to replace old poles
The Department of Parking and Traffic (DPT) construction blue book manual should be rewritten to address issues and enforcement procedures for safe pedestrian passage and accessibility around construction projects
DPT CPO Traffic Officers around construction projects
Support of LADDER crosswalks at all key intersections and crosswalks in areas such as Geary and Van Ness Streets
- ♦ Davey Jones expressed his concern with the following issues:
Disabled people not being allowed to use their Muni Fast Passes on board within the City limits
The Department of Building Inspection failing in their obligation under Title 24, the disability accessibility into aisles of retail stores

Mr. Kwok pointed out to people giving public comment that it is more appropriate to say "people with disability" or "disabled people" instead of saying "handicapped"; instead of saying "wheelchair bound", it is better to say "wheelchair user".

5 REPORT FROM THE CO-CHAIRS.

Co-chair Damian Pickering made the following comments:

- ♦ Mr. Pickering apologized for the cancellation of the January meeting of the Mayor's Disability Council. Mr. Pickering stated that this decision was made by the MDC Executive Committee, and was based on the fact that there weren't adequate items prepared for presentation at the January meeting, nor a quorum at the December meeting, and did not want to repeat that situation.
- ♦ There was a meeting of the Department of Elections Accessibility Advisory Committee. Discussions were on the accessibility of polling places and how they are selected and on the possibility of installing accessible electronic voting equipment in San Francisco. Mr. Pickering is hopeful that there might be some accessible voting machines to test for the November election. Ms. Tammy Haygood, Director of the Department of Elections is very interested in improving the accessibility of voting in San Francisco and hopes that this advisory committee will be instrumental in developing a plan for addressing accessibility of the elections process in the City.

- ♦ Mr. Pickering congratulated Councilor Leroy Moore for being honored as a KQED "Local Hero". He is one of seven African-American men and women making a difference in the Bay Area as an advocate for the African-American disability community.

Leroy Moore thanked KQED and Protection and Advocacy for the award but felt that he was just doing his job in letting others know that they have a voice in their community.

6 REPORT FROM THE DIRECTOR

Walter Park, Executive Director of the Mayor's Office on Disability (MOD) gave a report on the following:

- ♦ The first accessible door telephone entry security system has now been installed at 345 Arguello Boulevard. This door entry system gives verbal instructions, allowing a blind person to operate the door entry system. This system was inaugurated by the Mayor on February 27, 2002.
- ♦ There was a meeting of the Department of Elections Accessibility Advisory Committee and discussions were on the cost effectiveness of moving to an electronic method of voting and how to make the voting process more accessible to people with disabilities.
- ♦ There was a meeting of the Children's Hidden Disabilities Study and Forum which is a group that is compiling a study and will be conducting a forum in November 2002. The study and forum is regarding children who need special education or are currently enrolled in special education or children who have hidden disabilities. This project is a collaboration with the Mayor's Office on Disability, the Department of Children, Youth, and Their Families, the school district and others.
- ♦ The Mayor's Office on Disability gave testimony before the Redevelopment Agency Commission supporting their proposal to place Talking Signs in the Yerba Buena Gardens. This would be the first installation in a public park nationally.
- ♦ MOD has been working with a large bio-technology firm, who is interested in increasing employment of persons with disabilities in their workforce.
- ♦ The Port held a meeting with Port tenants regarding the accessibility of Pier 45. The Port has accepted \$1.5 million to help perform some tenant improvements or to create tenant spaces within the pier. The Port has given written reassurances that when the project is finished it will be fully accessible and will have two accessible fire routes.
- ♦ Members of the deaf and hard of hearing had a Town Hall meeting to present the Needs Assessment for this community. Interpreters were at this meeting for people who can hear, since most participants were from the deaf and hard of hearing community.
- ♦ The Mayor's Office on Disability met with representatives from CalTrans and the Federal Highway Administration to develop trainings for cities and counties for pedestrian access. This would benefit local and public transportation functions around the state.
- ♦ Mr. Park attended the first meeting of a new group that was formed by the State Department of Housing and Community Development. This committee will begin revising the housing codes in the state of California. One important issues that has come up is the visitability of residential units.

7 COMMITTEE REPORTS.

REPORT FROM THE EMPLOYMENT COMMITTEE

No report.

REPORT FROM THE PHYSICAL ACCESS COMMITTEE

No report.

REPORT FROM THE PROGRAMMATIC ACCESS COMMITTEE

Harry Mar, Chair, gave a report on the activities of the Programmatic Access Committee:

- ♦ The meeting in January focused on completing a final review of the evacuation chair resolution and finalizing the survey that was sent out as part of the Needs Assessment for bid preference in contracting with the City.
- ♦ February's meeting focused on some of the survey returns from disabled-owned businesses. Some of the committee members will be doing follow-up interviews.
- ♦ Mr. Mar encouraged businesses that are owned by disabled people, who have an interest in bid preferences in 'City contracts to contact the Mayor's Office on Disability at 554-6789.
- ♦ The Programmatic Access Committee meets the first Friday of each month at the Rose Resnick Lighthouse located at 214 Van Ness, 2nd Floor conference room at 11:00 a.m.

Michael Kwok inquired about how many surveys were mailed out and how many responses have been received.

Mr. Mar stated that approximately 200 surveys had been mailed out and that surveys are still coming back in.

8 BY-LAW AMENDMENT TO CREATE STAGGERED TERMS FOR COUNCIL MEMBERS PER THE CIVIL GRAND JURY RECOMMENDATIONS.

Walter Park stated that the creation of staggered terms for the Council are in response to the recommendations of the Civil Grand Jury. Mr. Park clarified that although this amendment creates terms, it doesn't create term limits but sets a fixed term each time.

Frank Marone wanted clarification on how reappointment is planned once a member's term is over and if what will happen if there is no appointment made.

Mr. Park stated that just as with any other commission, the Mayor or the Board (whichever is the appointing person) will be made aware that terms are ending and then will decide whether to make a reappointment or to appoint a new person. Mr. Park stated that people would continue to serve, once their term had expired, until a reappointment or new appointment has been made. A member can retire from the Commission at any time they do not want to serve.



Michael Kwok pointed out that there is a member of the Council, who has not attended a meeting in over a year. Mr. Kwok wanted to know how this member's lack of attendance would factor in with deciding the terms for each member.

Ed Evans stated that having staggered terms for the council members is an opportunity for the Mayor to review each member's accomplishments and decide whether to reappoint them or not.

The motion passed as amended 8-0.

9 RESOLUTION REGARDING EVACUATION CHAIR INSTALLATION IMPLEMENTATION.

Damian Pickering stated that safety, emergency evacuations, and how these issues pertain to people with disabilities have come to the forefront since the events on September 11th 2001.

Susan Mizner, Assistant Director of Programmatic Accessibility at the Mayor's Office on Disability, read the proposed resolution regarding evacuation chair installation implementation.

Frank Marone proposed that the wording in the second clause of the resolution be changed to read, "Whereas, the need and efficacy of emergency evacuation chairs in multi-story buildings is well documented ."

Ed Evans stated that he was used as a "guinea pig" in demonstrating the use of the evacuation chair and was pleased with the outcome of this demonstration. Mr. Evans encouraged the manufacturers to upgrade the equipment to allow for people up to 250 pounds to be able to use the evacuation chair.

Michael Kwok inquired if there is any state legislation regulating the maximum pounds for the evacuation chair.

Ms. Mizner stated that evacuation chairs are fairly new on the market and have not yet been regulated. The preferred evacuation chair is the most sturdy and can hold up to 250 pounds.

Public Comment on Evacuation Chair

Roger Bazeley stated that he supported an evacuation chair implementation especially on fire trucks and wanted to know how much an evacuation chair would cost.

JoAnn Scordino, Emergency Preparedness Coordinator of the Mayor's Office of Emergency Services, stated that she has viewed a demonstration of how the evacuation chair and she supports this policy. She states that a part of the plan is that in the event of a disaster or emergency, NERT volunteers would be able to use the chairs to assist people with disabilities.

The motion passed as amended 8-0.

10 DISCUSSION ON MULTI-CULTURAL DISABILITY COMMUNITY ORGANIZATIONS.

Leroy Moore stated that multi-cultural disability community organizations are organizations that represent people of color with disabilities. Mr. Moore gave a summary of the following:

- ♦ In 1990, the U.S. Census points out that the population of people of color in California has outnumbered the Caucasian population.
- ♦ The National Council on Disability stated in a 1998 report that the disabled population in California has an overrepresentation of disabled people of color.
- ♦ Many disabled people of color have been left out of the disability rights movement, especially in the area of independent living.

David Aldape, President of Alianza gave a report on the following:

- ♦ Alianza is an organization that advocates for Latinos with disabilities.
- ♦ There are many issues of concern that affect people with disabilities in the Mission area such as the lack of curb cuts.
- ♦ Mr. Aldape is Interim President of Disability Advocates for Minority Organization (DAMO). DAMO is starting a unity of Asians, African-Americans, and Latinos to get more people of color involved in their neighborhoods.

Raja Raheem, staff of the Sickle Cell Network – which provides outreach advocacy and support services, gave a the following report:

- ♦ Sickle Cell Anemia is an inherited blood disorder that affects the hemoglobin, red blood cells. The cells take on a sickle shape due to a lack of oxygen. The results are pain, swelling, and damage to various tissues and organs in the body.
- ♦ There is no age limit – Sickle Cell affects children to adults.
- ♦ Many healthcare professionals call Sickle Cell Disease the “neglected disease” that represents a major public health problem in California.
- ♦ Among African-Americans 1 in 14 have the sickle cell anemia trait. 1 out of 183 Hispanics have the trait.
- ♦ There is a family resource center in Oakland that provides resources to affected clients and their families and helps them to access services they may need.
- ♦ Many times children with Sickle Cell Anemia are neglected by their schools and are absent a lot from school. The family resource center provides services to these children to help empower them through education support and access to services that aren't being provided by the schools.
- ♦ Ms. Raheem pointed out that this family resource center can be duplicated in San Francisco.
- ♦ For more information about Sickle Cell Anemia or to volunteer call 877-726-2372 or e-mail the Executive Director at dianavision@hotmail.com.

Public Comment on Multi-Cultural Disability Organizations

John Webber, Counselor of Benefits Planning Assistance and Outreach, stated that he supports the idea of multi-cultural disability organizations. Mr. Webber stated that he is currently working with individuals who are afraid of going to work for fear of losing their benefits. Mr. Webber stated that he is concerned about many issues facing youth with disabilities, especially surrounding their benefits. Families that have youth who are on

disability insurance, SSI or SSDI can contact Mr. Webber at 543-6222 or e-mail at john@ILRCSF.org. Mr. Webber stated that he was appointed as one of the nine people to the Californian State Steering Committee on the Medicaid Infrastructure and will be bringing the issue of children and Medicaid and health insurance to the state level.

Leroy Moore stated that he is looking forward to a family resource center in San Francisco like the one operated by the Sickie Cell Network in Oakland.

Frank Marone wanted to know what the situation was for children with hidden disabilities, such as sickle cell anemia, in schools and recreation areas. Mr. Marone also inquired about the resources and supports available for these children.

Raja Raheem stated that she is not aware of a lot of support available for children with hidden disabilities in school. Ms. Raheem stated that she and a few other people are discussing putting together a workshop that would bring members of the school district together to discuss sickle cell anemia and the awareness about these disease. Ms. Raheem stated that often times children feel they are being penalized for having this disease because they are often times placed in Special Education classes. Ms. Raheem stated that she would come before the Mayor's Disability Council when she has a proposal regarding this workshop.

Vincent Behan stated that when individuals receiving benefits go back to work they no longer have a share of cost, but when they quit their jobs and have less money coming in they have to pay a share of cost.

Mr. Webber stated that there are several programs that assist a person with disabilities receiving benefits to be able to go back to work, such as AB 925 and the Expedited Reinstatement Program.

Mr. Moore stated that there are many multi-cultural disability organizations that have conferences to help people of color with disabilities such as Harambee Educational Council, which is a statewide organization for African-American individuals. The contact for Harambee is Sonia Jackson-Ricks and her phone number is (510) 547-7322.

Allison Lum stated that Family Rights Indignity, an organization that focuses on homeless issues and does outreach for families, can be contacted at 346-3740.

Mr. Kwok stated that there are two multi-cultural organizations in the Chinatown community: Association of Families for Chinese Disabled, contact Nancy Lim-Yee at 392-4453; and the Disabled Persons for Accessible Chinatown, contact Man-Mei Cheng at – Nancy Lim is the contact and can be reached at 398-3132.

11 CORRESPONDENCE.

None.

12 PUBLIC COMMENT

None.

13 MEMBER REQUESTS FOR FUTURE AGENDA ITEMS.

Vincent Behan would like to discuss the absence of council member August Longo for more than 12 consecutive meetings. Carol Patterson stated that this item is not within the jurisdiction of the Mayor's Disability Council and can not be placed on the agenda.

Damian Pickering stated that the Mayor is aware of the general issue of Council attendance.

Ed Evans requested that the Department of Parking and Traffic is invited to a future meeting to discuss enforcement and their phone system.

Carol Patterson reminded Councilors of the importance in attending Executive Committee meetings to assist in planning future agendas.

Michael Kwok would like to discuss paratransit services and how applications to the taxi program are being processed.

Allison Lum stated that one of the issues of concern for the Bayview Hunter's Point District is that the PG&E power plant might close. Many people living in this area suffer from asthma which is a result of living and working in areas near the power plant. The people mostly affected are people of color and women under 50 in this area have twice the rate of getting breast cancer. Ms. Lum would like for these issues to be on a future agenda.

14 COUNCILORS' COMMENTS AND ANNOUNCEMENTS.

Vincent Behan stated that after recently attending an In-Home Support Services Conference in Fresno, he realizes that people with disabilities in San Francisco are lucky in regards to the benefits they are able to receive. Mr. Behan stated that there are some people with disabilities in other areas that don't have access to transportation.

Leroy Moore pointed out that In-Home Support Services will be a future agenda item.

Ed Evans extended "get well" wishes to Bruce Oka, who is recuperating from surgery.

Allison Lum made the following announcements:

- ◆ "People's Earth Day for Environmental Justice" and community health fair is scheduled for April 20th in India Basin Park from 11:00 a.m. to 5:00 p.m.
- ◆ The San Francisco Housing Authority has changed their priority policy to not include people with disabilities. Some community groups have been working on setting up a meeting to discuss this issue with the Director. Ms. Lum will keep the Council informed about this topic.

Carol Patterson congratulated Councilor Sergio Alunan, who was recently appointed to the Taxi Commission by Mayor Brown.

17 ADJOURNMENT.

The meeting was adjourned at 3:13 p.m. in honor of Joe Kaufman, advocate for housing and zoning issues for people with disabilities, who passed away recently.

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AGENDA

Walter Park
Council Secretary
Director, Mayor's Office on Disability

Regular Meeting of
Mayor's Disability Council
Friday, 15 March 2002
1:00 p.m.
City Hall, Room 400

03-12-02F02102 ASVD

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MAR 12 2002

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1:00 p.m.

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- 2 ACTION ITEM: Approval of Agenda
- 3 ACTION ITEM: Approval of Minutes of February Meetings

1:10

- 4 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
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- 6 INFORMATION ITEM: Report from the Director
- 7 INFORMATION ITEM: Report from the Committee Chairs – Employment Committee,
Physical Access Committee and Programmatic Access Committee

1:30

- 8 POSSIBLE ACTION ITEM: Review of In-Home Support Services (IHSS) in Homeless
Shelters –

Reports and discussion from IHSS staff, Shelter staff, and public comment.
(45 minutes)

(The Council will recess for a 10-minute break)

- 9 DISCUSSION ITEM: Training regarding the Supreme Court's decision in the Olmstead Case and its implications for state and local governments by Bonnie Milstein, Esq.
[60 minutes]
- 10 DISCUSSION ITEM: Correspondence.
- 11 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
- 12 DISCUSSION ITEM: Member requests for future agenda items.
- 13 DISCUSSION ITEM: Councilor elections – Nominations for elections which will take place during April's Council Meeting.
- 14 ACTION ITEM: Terms of Council Members – Drawings for each length of each council member's term.
- 15 Adjournment.

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2nd Floor Conference Room
San Francisco, CA 94102
Friday, 5 April 2002
11:00 a.m. – 12:30 p.m.

MDC Employment Committee

City Hall
1 Dr. Carlton B. Goodlett Place, Room 421
San Francisco, CA 94102
Friday, 12 April 2002
1:00 p.m. – 2:30 p.m.

Mayor's Disability Council

City Hall
1 Dr. Carlton B. Goodlett Place, Room 400
San Francisco, CA 94102
Friday, 19 April 2002
1:00 p.m. – 4:00 p.m.

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Mayor's Disability Council

Accessible Meeting Information

Regular Meetings – third Fridays (please confirm dates):

Next meeting dates: April 19th, May 17th, and June 21st

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Return marked sheet to:

Mayor's Disability Council at 401 Van Ness, Room 300, San Francisco, CA 94102.

Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Carol Patterson
Damian Pickering
Co-Chairs

Sergio Alunan
Jim Brune
Vincent Behan
Ed Evans
Michael Kwok
August Longo
Allison Lum
Frank Marone
Leroy Moore

Walter Park
Council Secretary

Mayor's Disability Council Minutes 15 March 2002

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1:07 p.m.

1 ROLL CALL

Mayor's Disability Council Members Present: Jim Brune, Ed Evans, Michael Kwok, Allison Lum, Frank Marone, Leroy Moore, Carol Patterson and Damian Pickering.

Excused Absent: Vincent Behan,

Absent: Sergio Alunan and August Longo.

Mayor's Office on Disability: Walter Park, Director; Richard Skaff, Deputy Director; Susan Mizner, Assistant Director; and Jada Jackson, Assistant to the Director.

Co-Chair, Damian Pickering called the meeting to order.

2 APPROVAL OF THE AGENDA.

The agenda was approved with the following amendments:

Item #13 Councilor Elections and #14 Terms of Council Members were moved to after item #7 Report from the Committee Chairs.

3 APPROVAL OF THE MINUTES.

The minutes from the meeting of February 2002 were approved.

4 PUBLIC COMMENT.

- ♦ Ellen Lieber invited the disability community to attend two events:
"Access Day" on Saturday, April 20th at the California Palace of the Legion of Honor, located at 100 34th Avenue from 10:30 a.m. – 3:00 p.m. The exhibition featured will be on "Dreaming with Open Eyes: Dada and Surrealist Art".
An independence forum and exhibition in Marin County on Thursday, April 17 from 9:30 a.m. – 3:30 p.m. The theme for this event is assistive technology and innovations.
- ♦ Jim Nakamura, President of the San Francisco Taxi Permit Holders and Drivers Commission discussed a dispute over the full-time driving requirement contained within Proposition K. The City is essentially saying that the full-time driving requirement of 156 shifts per year is not flexible.

Mr. Park stated that staff from the Mayor's Office on Disability has met with the Executive Director and the City Attorney for the Taxi Commission to discuss the issues that Mr. Nakamura has stated.

- ♦ Jamel Burrell, resident and Building Monitor of 330 Clementina Towers pointed out some problem areas in the building that need to be resolved: security needed to address traffic, trespassing and loitering issues, intercoms are broken, garage gate malfunctions, the elevators are out of order or malfunctioning, and there is no management on site.

Richard Skaff pointed out that there is a process that has been developed between the Building Department, the Fire Department, Social Service Agencies, the State of California and Cal OSHA in dealing with elevators that are not working in both publicly funded and private housing.

- ♦ Meg Cooch discussed a campaign being started to bring attention to budget cuts related to home and community-based services. Planning for Elders in the Central City (PECC) and the Healthcare Action Team (HAT) have put together a list proposed budget cuts to programs that help people to stay in the community.

5 REPORT FROM THE CO-CHAIRS.

Co-chair Carol Patterson announced that she has been hired at Mental Health Consumer Concerns in Concord and is resigning from the Mayor's Disability Council effective at the end of the meeting.

Damian Pickering stated that it was a pleasure and an honor working with Ms. Patterson.



6 REPORT FROM THE DIRECTOR

Walter Park, Executive Director of the Mayor's Office on Disability (MOD) gave a report on the following:

- ◆ The month of March is the beginning of budget season for City departments. MOD has put in a budget request for next year in the same amount that was received this year. It seems that the City budget will receive cuts in all kinds of areas that are important to people with disabilities. The Civil Service Commission has approved \$700,000 in personal contracting authority to the Mayor's Office on Disability. This is not for individual contracts but to allow MOD to contract for training and other activities.
- ◆ Richard Skaff, Deputy Director of Physical Accessibility of the Mayor's Office on Disability performed a review of the San Francisco Housing Authority North Beach project. Approximately 35% of the new units will be either accessible or adaptable. Mr. Park stated that he is very pleased with the Housing Authority and their contractors, Bridge, and their architects for their work in making this project accessible.
- ◆ There was a grand opening of the first accessible door telephone entry system at 345 Arguello Boulevard. This door entry system gives verbal instructions, allowing a blind person to operate the door entry system. The Mayor presented a Certificate of Appreciation to Bill Heidemann, the Engineer that helped to develop this device.
- ◆ The Unified School District held a hearing on their transition plan. This was a meeting for public input not to present the plan. Input was given from staff of the Unified School District, parents, and others. A draft of this plan will be available at the end of the month, people interested can obtain copies from the school district.
- ◆ Susan Mizner, Assistant Director – Programmatic Accessibility of the Mayor's Office on Disability attended a Taxi Commission meeting that discussed the question of disabilities and people with medallions. MOD is trying to integrate the appeals process into a Citywide ADA Grievance Procedure.
- ◆ In terms of general public services, MOD will be having an opening at the Metreon Theater in the near future. MOD has been working with Lowe's Theaters who has installed the rear window system and a captioning system at the Metreon. These systems allow for a blind person to listen to a narration of what is on the screen and allows for a deaf person to see the movie subtitled without the movie being open-captioned for everyone else in the theater.
- ◆ The Mayor's Office on Disability met with a delegation from Yugoslavia and will be meeting with the vice president of Mitsubishi, which manufacturers all of the Talking Signs in the United States.
- ◆ Administrative Services has recently licensed a company that is creating aerial photographs of the City at a very tight resolution from many different angles. The city facilities that are going to be described in the transition plan will be mapped on this system, allowing for a person to use a City terminal and get a picture of how a building will look. The Mayor's Office on Disability is trying to integrate its database with the City database that is available for pictometry.
- ◆ There will be a training sponsored by the AIDS Legal Referral Panel that Susan Mizner is involved in as an instructor.
- ◆ Mr. Park presented a Certificate of Appreciation to Carol Patterson that was on behalf of Mayor Brown and the people of the City and County of San Francisco, for services as Co-chair of the Mayor's Disability Council for her active leadership on the Council, for



consistently representing the needs of people with mental health disabilities and all disabilities and assisting government ways to meet those needs.

Carol Patterson stated she felt honored to receive the certificate and thanked everyone.

7 COMMITTEE REPORTS.

REPORT FROM THE EMPLOYMENT COMMITTEE

Walter Park gave a report on the activities of the Employment Committee:

- ♦ The last meeting reviewed the correctness of the medical questionnaire used for employment in City and County positions and Rule 115, which is the provision that allows people with disabilities to have entry level employment in San Francisco without taking the usual testing at the beginning but are confirmed at the end of their term.

REPORT FROM THE PHYSICAL ACCESS COMMITTEE

Ed Evans, Chair, gave a report on the activities of the Physical Access Committee:

- ♦ At the last meeting, discussions were with representatives from the Department of Parking and Traffic (DPT) regarding the poor phone system and poor response to disability access complaints with the department. An agreement was made that the phone system needs to be upgraded and that DPT will also be putting in a TTY system.
- ♦ The Physical Access Committee meets the third Wednesday, of each month at the War Memorial Building located at 401 Van Ness, 4th floor conference room at 3:30 p.m.

REPORT FROM THE PROGRAMMATIC ACCESS COMMITTEE

Susan Mizner, gave a report on the activities of the Programmatic Access Committee:

- ♦ At the last meeting the committee discussed a possible new artistic handrail for institutional settings, which hopefully can be brought before the Council once some architectural access issues can be overcome. The Committee is continuing to look at the bid preference program, which would give a small advantage to disability-owned businesses in the contracting process with the City as it does with minority-and women-owned businesses. Over 100 surveys were mailed out and there has been a 10% response, but not all of these businesses qualify under the criteria that was set up. Businesses that are owned by disabled people, who have an interest in bid preferences in City contracts should contact the Mayor's Office on Disability at 554-6789.
- ♦ The Programmatic Access Committee meets the first Friday of each month at the Rose Resnick Lighthouse located at 214 Van Ness, 2nd floor conference room at 11:00 a.m.

8 REVIEW OF IN-HOME SUPPORT SERVICES (IHSS) IN HOMELESS SHELTERS.

Leroy Moore stated that the presentation from In-Home Support Services (IHSS) should open some discussion on how this system can be made easier for people with disabilities who are homeless to access these services in shelters.

Anthony Nicco, Program Manager at the Department of Human Services (DHS), gave an overview of efforts at providing IHSS in shelters:

- ◆ In the year 2000, there was a meeting with representatives from shelters (both single and family) to discuss IHSS and the possibility of adult day healthcare being a complimentary service to shelter residents. After this initial meeting, there were two shelter residents authorized for IHSS.
- ◆ On March 27, 2000, the California Department of Social Services issued emergency regulations that narrowed the definition of a domicile to exclude persons living in shelters. IHSS was still being provided to the original two shelter residents but the Department of Human Services wouldn't authorize anyone else since these regulations specifically prohibited it.
- ◆ The Department of Human Services wrote a letter to the State opposing these regulations followed by the community also advocating to the state against these regulations. Protection and Advocacy was successful in obtaining a temporary restraining order against the emergency regulations.
- ◆ Months later, the California Department of Social Services sent a letter to counties informing them that they were not to implement the regulations which prohibited providing IHSS in shelter.
- ◆ A second outreach attempt was made with three major single adult shelters: South of Market, North of Market, and Episcopal Sanctuary. After several triage case conferences and meetings with Adult Day Health and staff from Discharge Planning – San Francisco General Hospital, IHSS started being provided to shelters. Since then, approximately 15 – 20 people have been provided IHSS in shelters.

Joan Boomer, Section Manager of Intake Services at In-Home Support Services (IHSS) discussed some of the problems shelter residents encounter:

- ◆ The eligibility requirement for IHSS in shelters is there needs to be a need for help with such things as bathing, dressing, or toileting.
- ◆ Shelter residents need to meet basic financial eligibility requirements. If a person is on SSI, then they automatically meet this financial requirement. For residents not on SSI, IHSS uses the same eligibility determination that social security uses such as income, resources, and disability.
- ◆ Some shelter residents do not have immigration status, which would allow IHSS to be granted by state regulations.
- ◆ The level of care that some shelter residents need is more skilled than what In-Home Support Services can provide such as monitoring and maintaining IV drug or other treatment through IV.
- ◆ Often times some residents are afraid or reluctant to talk to representatives from IHSS because they are viewed as being "government officials."

Patricia Hudson, Shelter Support Services Manager discussed the following:

- ◆ Many shelter residents in need of IHSS are on the respite floor. In the past, these residents would stay 7-10 days, but now residents are staying 10 days up to 11 months due to more severe problems like mental and substance abuse issues.
- ◆ Approximately 25 to 30 participants at Next Door have incontinence problems but are resistant to visiting a doctor about it.
- ◆ There are at least 61 shelter participants who are on federal disability. Approximately 5% of participants at Next Door are dual or poly-diagnosed.

- ♦ It is a good idea for staff of In-Home Support Services to come into shelter facilities and talk to participants so that they can become familiar with and gain trust in In-Home Support Services.
- ♦ The staff of Next Door continues to work with participants up to six months after they leave the facility, without this many participants would be put at risk again.

Susan Mizner, Assistant Director of the Mayor's Office on Disability discussed possible solutions and next steps:

- ♦ Create a new in-house training program for shelter staff on the In-Home Support Services program because they has been many turnovers and there has been a lot of changes in the Next Door system since the initial trainings were completed.
- ♦ To address the reluctance of residents to participate in this service, it was recommended that shelter staff could do the outreach to residents and have community organizations come discuss IHSS and how it can be useful both in the shelter and when they transition into stable housing.
- ♦ Encouraging shelter residents themselves to get involved in training to be IHSS providers. This would be convenient since the provider and the person needing assistance would be already living together and also would give the provider an opportunity to get back into the workforce a few hours a day or week.

Allison Lum wanted to know what happens if a shelter resident is not on SSI and their case may be pending and does not yet qualify for In-Home Support Services. Ms. Lum recommended that SSI advocacy would be beneficial to shelter residents.

Joan Boomer stated that a parallel eligibility determination can be done. For disabilities that can not be presumed there are nurses on staff that can evaluate a person's condition and determine whether there is a high probability that there is a disability. If the nurse does make that determination, and the person is otherwise financial eligible then the person can be granted IHSS pending SSI eligibility determination. If a person's disability is borderline or if it is not clear that their disability will last a year, then IHSS cannot be provided by state regulation.

Damian Pickering wanted to know how is the process of having shelter residents be on-call providers going to be implemented.

9 TRAINING REGARDING THE SUPREME COURT'S DECISION IN THE OLMSTEAD CASE AND ITS IMPLICATIONS FOR STATE AND LOCAL GOVERNMENTS BY BONNIE MILSTEIN, ESQ.

Training notes are separate.

10 CORRESPONDENCE.

None.

11 PUBLIC COMMENT.

Jesse Lorenz, staff of the Independent Living Resource Center (ILRC) announced that there are many opportunities for people to get involved in Olmstead advocacy by contacting ILRC at 543-6222. Ms. Lorenz also thanked Carol Patterson for her service as a council member to the disability community.

Roger Bazeley discussed the need for safe and uniform access to San Francisco community schools, auditoriums and other shared community areas, including accessible routes and passages to and from school sites. He stated that the PTA and other parents and members of the disability community recognize a need for uniform modernization and upgrades to property such as curb cuts near school sites, ADA ramp installations, and ADA approved entrances and exits. Mr. Bazeley hopes that the Mayor's Disability Council with other agencies will help to mitigate these needs for full accessibility.

12 MEMBER REQUESTS FOR FUTURE AGENDA ITEMS.

Damian Pickering reminded Council members that future agenda items can be submitted at the MDC Executive Committee meeting, which meets the Tuesday following the Mayor's Disability Council meeting at 2:30 p.m. in the Mayor's Office on Disability located at 401 Van Ness, Room 300.

Leroy Moore would like to invite a counselor from a pilot program of the Crime Victims with Disabilities in Sacramento.

Ed Evans recommended a future agenda item is a discussion on general access issues at parades and fairs in San Francisco.

Jim Brune commended the hard work of Richard Skaff and Walter Park with their efforts in working with Lowe's Theaters in getting more films captioned and having the rear window projection system installed at the Metreon Theater.

13 COUNCILOR ELECTIONS – NOMINATIONS FOR ELECTIONS WHICH WILL TAKE PLACE DURING APRIL'S COUNCIL MEETING.

Damian Pickering was nominated as Co-Chair to finish Carol Patterson's term and Leroy Moore was nominated as new Co-Chair.

14 TERMS OF COUNCILOR MEMBERS – DRAWINGS FOR EACH LENGTH OF EACH COUNCIL MEMBER'S TERM.

17 ADJOURNMENT.

The meeting was adjourned at 4:05 p.m.

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Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Damian Pickering
Co-Chair

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Vincent Behan
Jim Brune
Ed Evans
Michael Kwok
August Longo
Allison Lum
Frank Marone
Leroy Moore

AGENDA

Walter Park
Council Secretary
Director, Mayor's Office on Disability

Regular Meeting of
Mayor's Disability Council
Friday, 19 April 2002
1:00 p.m.
City Hall, Room 400

1:00 p.m.

- 1 Roll call
- 2 ACTION ITEM: Approval of Agenda
- 3 ACTION ITEM: Approval of Minutes of March Meetings

1:10

- 4 ACTION ITEM: Election of New Co-Chairs
- 5 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
- 6 INFORMATION ITEM: Report from the Co-Chairs
- 7 INFORMATION ITEM: Report from the Director
- 8 INFORMATION ITEM: Report from the Committee Chairs – Employment Committee,
Physical Access Committee and Programmatic Access Committee

1:35

- 9 POSSIBLE ACTION ITEM: Discussion of In-Home Support Services (IHSS) in
Homeless Shelters – Reports and discussion from Planning for Elders in the Central
City, IHSS Consortium, Public Authority staff, and public comment. (45 minutes)

- 10 ACTION ITEM: Adoption of Resolution of support for representatives at International Disability Conference in Lake Balatan, Hungary, 2-4 May 2002.

2:20

(The Council will recess for a 10-minute break)

- 11 DISCUSSION AND POSSIBLE ACTION ITEM: Correspondence.
- 12 Public comment on items not on today's agenda, but within the jurisdiction of MDC. (Each speaker limited to two minutes.)
- 13 DISCUSSION ITEM: Member requests for future agenda items.
- 14 DISCUSSION ITEM: Councilors' comments and announcements.
- 15 Adjournment.

[Estimated times are only guidelines.]

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Mayor's Disability Council

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Regular Meetings – third Fridays (please confirm dates):

Next meeting dates: May 17th, June 21st and August 16th

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Mayor's Disability Council at 401 Van Ness, Room 300, San Francisco, CA 94102.

Mayor's Office on Disability



Willie L. Brown, Jr.
Mayor

Walter Park
Director

Upcoming Meetings:

MDC Executive Committee

War Memorial Building
401 Van Ness, Room 300
San Francisco, CA 94102
Tuesday, 23 April 2002
2:30 p.m. – 3:30 p.m.

MDC Physical Access Committee

War Memorial Building
401 Van Ness Avenue,
4th Floor Conference Room
San Francisco, CA 94102
Wednesday, 24 April 2002
3:30 p.m. – 5:00 p.m.

MDC Programmatic Access Committee

Rose Resnick Lighthouse
214 Van Ness Avenue
2nd Floor Conference Room
San Francisco, CA 94102
Friday, 3 May 2002
11:00 a.m. – 12:30 p.m.

MDC Employment Committee

City Hall
1 Dr. Carlton B. Goodlett Place, Room 421
San Francisco, CA 94102
Friday, 10 May 2002
1:00 p.m. – 2:30 p.m.

Mayor's Disability Council

City Hall
1 Dr. Carlton B. Goodlett Place, Room 400
San Francisco, CA 94102
Friday, 17 May 2002
1:00 p.m. – 4:00 p.m.

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Mayor's Disability Council



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Mayor

Damian Pickering
Co-Chair

Sergio Alunan
Jim Brune
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Ed Evans
Michael Kwok
August Longo
Allison Lum
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Leroy Moore

Walter Park
Council Secretary

Mayor's Disability Council Minutes 19 April 2002

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1:12 p.m.

1 ROLL CALL

Mayor's Disability Council Members Present: Jim Brune, Vincent Behan, Ed Evans, Michael Kwok, Allison Lum, Leroy Moore,

Excused: Sergio Alunan, Frank Marone and Damian Pickering.

Absent: August Longo.

Mayor's Office on Disability: Walter Park, Director; and Jada Jackson, Assistant to the Director.

Councilor Leroy Moore called the meeting to order and sent get well wishes to Susan Mizner and Damian Pickering.

2 APPROVAL OF THE AGENDA.

The agenda was approved.

3 APPROVAL OF THE MINUTES.

This item was postponed until next meeting.

4 ELECTION OF NEW CO-CHAIRS

Nominations were closed and the two nominees were elected unanimously. Damian Pickering was elected co-chair to finish Carol Patterson's 6-month term and Leroy Moore was elected co-chair for a 1-year term.

5 PUBLIC COMMENT.

- ◆ Michelle Friedner, staff of Disability Rights Advocates (DRA), announced a new DRA project called, "The Bay Area Initiative". The goal of this project is to bridge the gap between deaf consumers and organizers of events such as political elections, theater performances and museum visits by : a) creating a publication to provide to event organizers explaining their responsibilities and obligations under the ADA and areas not governed by the ADA, b) establishing a fund for helping nonprofit organizations pay for interpretation by working with local businesses and c) starting a coalition of civil rights organizations, disability rights organizations, and deaf organizations that will discuss communications as a civil right and the importance of it being included in events. For more information e-mail Michelle at mfriedner@drlegal.org or e-mail Bay Area Deaf Access Initiative at BADA1@drlegal.org.

Walter Park, Director of the Mayor's Office on Disability (MOD) reminded everyone that the Mayor's Office has created a \$25,000 reasonable accommodations fund in the City and County of San Francisco for city-funded nonprofit organizations. MOD is now making grants to nonprofits that provide services with city grants to cover services such as interpreting, captioning, or providing accessible documents. For additional information call the Mayor's Office on Disability at 554-6789.

6 REPORT FROM THE CO-CHAIRS.

No report.

7 REPORT FROM THE DIRECTOR

Walter Park, Executive Director of the Mayor's Office on Disability (MOD) reported the following:

- ◆ Staff of the Mayor's Office on Disability gave an ADA training for the Supervisor's Aides in which nearly all of the Aides were in attendance. Discussions focused on making meetings and communications accessible, how to provide reasonable accommodations, and how MOD can help assist.
- ◆ Mr. Park was involved in a presentation before the Chamber of Commerce and SPUR (an urban planning organization) on the report from the Pedestrian Safety and Street Resurfacing Working Group, which is looking at how to fund some of the public infrastructure, such as accessibility along path of travels. This proposal might be a

bond issue for this November's ballot, if it is it would include a substantial amount of money for curb ramps.

- ♦ City departments are very involved in budget activities. Since the Mayor's Office on Disability has been in existence this is the most difficult budget year because of the changes in the economy in the last 18 months.
- ♦ MOD is compiling the final remaining field and cost data from departments. Information has been received from Recreation and Park, which has over 700 facilities. MOD is almost done with this department in the report. The Mayor's Office on Disability will report to the Mayor's Disability Council in June with the final draft of the Transition Plan.
- ♦ Mr. Park noted two recent ADA lawsuits: one against the Port for a lack of accessibility at a restaurant; and one against the Airport for lack of access for deaf customers at the airport.

8 COMMITTEE REPORTS.

REPORT FROM THE EMPLOYMENT COMMITTEE

Walter Park gave a report on the activities of the Employment Committee:

- ♦ The Employment Committee met with staff from the Department of Human Resources and the City Attorney's Office to discuss two issues: 1) the medical questionnaire used for employment in City and County positions, which asks questions about disability and 2) improvements to the Rule 115 program.

REPORT FROM THE PHYSICAL ACCESS COMMITTEE

Ed Evans, Chair, gave a report on the activities of the Physical Access Committee:

- ♦ At the upcoming meeting, discussions will be on the review of monthly reports detailing physical access complaints from various departments.
- ♦ The Physical Access Committee meets the third Wednesday, of each month at the War Memorial Building located at 401 Van Ness, 4th floor conference room at 3:30 p.m.

REPORT FROM THE PROGRAMMATIC ACCESS COMMITTEE

Harry Mar, Chair, gave a report on the activities of the Programmatic Access Committee:

- ♦ The committee reviewed the remaining surveys and allocated these out to committee members to do follow-up interviews.
- ♦ Businesses that are owned by disabled people, who have an interest in bid preferences in City contracts should contact the Mayor's Office on Disability at 554-6789.
- ♦ The Programmatic Access Committee meets the first Friday of each month at the Rose Resnick Lighthouse located at 214 Van Ness, 2nd floor conference room at 11:00 a.m.

9 IN-HOME SUPPORT SERVICES (IHSS) IN HOMELESS SHELTERS.

Margaret Baron, Executive Director of In-Home Support Services Consortium, gave an overview of efforts at providing IHSS in shelters:

- ◆ IHSS Consortium has case-management staff as well as IHSS home care workers, who are assigned to the shelters. Case managers meet with the client to determine the hours needed for services, what kind of services are needed, and also what services are needed to help the client get out of the shelter system. After the initial assessment with the client, a home care provider is assigned.

Allison Lum asked which shelters receive outreach.

Lynn Armstrong, Center Director at the Episcopal Shelters, stated that shelters funded by the Department of Human Services all receive outreach but the shelters not receiving city funds may not be receiving information about IHSS.

The Councilors wanted clarification on the difference between IHSS Public Authority and IHSS Consortium.

IHSS Public Authority operates a registry of home care workers as well as clients. The registry has names of available workers that the clients can choose to work for them. The client is responsible for the hiring and the supervision of their worker.

IHSS Consortium has clients who are no longer able to supervise or hire a worker so the Consortium employs the workforce. All of the referrals come from the Department of Human Services. The Consortium is under contract to provide 785,000 hours of home care a year, has a workforce of approximately 560 home care workers and approximately 1200 clients.

- ◆ Allison Lum stated that it is really important for educational material regarding IHSS is circulated to clients that live in the shelters and on the streets.

Meg Cooch, staff of Planning for Elders in the Central City (PECC) gave the following information:

- ◆ There is no number available stating that number of people in the shelters that need IHSS. She suggested that the Mayor's Disability Council make a recommendation that an assessment is done to determine this information by looking at three different groups of people: the people that go without services because they can't get personal care, the people that have friends or other people in the shelter give them informal care, and the people that are turned away from shelters.
- ◆ The local Homeless Coordinating Board stated that 9,544 people are homeless in San Francisco, which includes people that are without permanent housing.
- ◆ According to the Coalition on Homelessness, 55%-65% of homeless people have some type of disability with 25% of these people having a physical disability and the other 30% -40% having a psychiatric disability.
- ◆ San Francisco General Hospital reported that more than 2,000 people are discharged from General Hospital who are homeless and 76% of these people are recorded to be discharged to a shelter, hotel, or with family.
- ◆ There is a short-term emergency home care program that was set up to provide self help for the elderly on an on-call basis. This program has served about 225 people and has no asset limit, income limit, or immigration status limit. For more information call 982-9171.

Donna Calame, Director of In-Home Support Services Public Authority gave a report on the IHSS Public Authority:

- ♦ The Public Authority serves nearly 11,000 people in the independent provider mode.
- ♦ This is a referral service with a registry of screened home care workers for clients to choose from.
- ♦ The Public Authority provides after-hour assistance for clients who receive IHSS when their regular worker can't work. There is a pool of workers who volunteer to be on-call for these calls.

Ed Evans wanted to know if there were enough workers available to provide for all of the eligible clients in San Francisco.

Ms. Calame stated that there are enough workers available and active in the IHSS Public Authority registry.

Leroy Moore pointed out the landlords and property managers often times discriminate against people who need a 24-hour caretaker living with them in their homes.

Walter Park stated that it would be illegal under the Fair Housing Amendments Act, for a landlord to evict or discriminate against someone who needs a personal attendant living with them.

PUBLIC COMMENT ON IHSS

Bruce Allison, representing the Living Wage Coalition, would like the Mayor's Disability Council to forward advice regarding senior and disabled shelter.

Lynn Armstrong, staff of ECS the Sanctuary stated that at the Sanctuary, disabled clients are allowed to come in with their caretakers and space is provided for both people; many other shelters are making this their policy also.

Ed Evans proposed that the Council recommend an assessment of the extent of the need for IHSS in the shelters. After discussion and public comment, the Council passed the following resolution:

The Mayor's Disability Council requests an assessment of IHSS needs in City-funded shelters. This assessment should include the following:

- a) The number of people who need personal care assistance, but do not have it in any form,
- b) The number of people who need personal care assistance, who receive it from unpaid friends,
- c) The number of people who need personal care assistance who are discharged from hospitals to unstable living situations (shelters, SRO's, temporary hotel vouchers, etc.)
- d) The number of people turned away, or evicted from shelters for lack of personal care assistance,

The assessment should also look into the coordination of services between the departments of Public Health, Human Services, Aging and Adult Services, and the Mayor's Office on Homelessness.

Finally, the assessment should survey homeless people themselves who need such services, for their experiences in the shelter system and recommendations.

10 RESOLUTION REGARDING CONFERENCE IN HUNGARY.

Ed Evans made a motion that the Mayor's Disability Council adopt the resolution expressing solidarity and support for disability rights and the members of the International Conference on Disability at Lake Balatan. This conference will bring together over 100 persons with disabilities and advocates from across Central Europe and Europe to celebrate the lives of people with disabilities and to promote social structures that encourage and enable full inclusion into the mainstream of many nations. This motion passed unanimously, 8-0.

11 CORRESPONDENCE.

None.

12 PUBLIC COMMENT.

Marti Goddard, the Access Services Manager at the San Francisco Public Library wanted to know of any shelters that people can be referred to that are disability-friendly.

12 MEMBER REQUESTS FOR FUTURE AGENDA ITEMS.

Ed Evans recommended a survey is completed in regards to disability access at the hospitals and what can be done to make the hospitals more accessible.

14 COUNCILOR COMMENTS AND ANNOUNCEMENTS.

Ed Evans announced that on May 31st there is going to be a San Francisco Mental Health Fair from 10:00 am – 3:00 p.m. at the San Francisco LGBT Center located at 1800 Market Street on the 4th Floor. For more information contact Anita Madrigal at 255-3433.

17 ADJOURNMENT.

The meeting was adjourned at 3:16 p.m. in memory of John Diquisto, a disability activist for the diabetes community, who recently passed away.

Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Damian Pickering
Leroy Moore
Co-Chairs

Sergio Alunan
Vincent Behan
Jim Brune
Ed Evans
Michael Kwok
August Longo
Allison Lum
Frank Marone

AGENDA

Walter Park
Council Secretary
Director, Mayor's Office on Disability

Regular Meeting of
Mayor's Disability Council
Friday, 17 May 2002
1:00 p.m.
City Hall, Room 400

DOCUMENTS DEPT.

MAY 14 2002

SAN FRANCISCO
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1:00 p.m.

- 1 Roll call
- 2 ACTION ITEM: Approval of Agenda
- 3 ACTION ITEM: Approval of Minutes of April Meeting
- 1:10
- 4 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
- 5 INFORMATION ITEM: Report from the Co-Chairs
- 6 INFORMATION ITEM: Report from the Director
- 7 INFORMATION ITEM: Report from the Committee Chairs – Employment Committee
and Physical Access Committee

1:35

- 8 INFORMATION ITEM: Discussion of the new De Young Museum project –
Debbie Frieden from the Museum of Fine Arts will discuss access issues in the new
building. (45 minutes)

2:20

(The Council will recess for a 10-minute break)

- 9 INFORMATION ITEM: Review of TransLink Pilot Project – report on the accessibility features of a new smart card that can be used on public transportation throughout the Bay Area.
- 10 DISCUSSION ITEM: Correspondence.
- 11 Public comment on items not on today's agenda, but within the jurisdiction of MDC. (Each speaker limited to two minutes.)
- 12 DISCUSSION ITEM: Member requests for future agenda items.
- 13 DISCUSSION ITEM: Councilors' comments and announcements.
- 14 Adjournment.

[Estimated times are only guidelines.]

For persons with disabilities or others who cannot attend in person, meetings are accessible (open-captioned) on **CityWatch** Channel 26.
Call 557-4293 for listings.

Telephone Bridge at (415) 554-9632.

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Accessibility:

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The nearest accessible BART station is Civic Center Plaza at the intersection of Market, Grove, and Hyde Streets. The accessible MUNI Metro lines are the J, K, L, M, and N (Civic Center Station or Van Ness Avenue Station). MUNI bus lines serving the area are the 42 Downtown Loop, 9 San Bruno, and the 6, 7, 71 Haight/ Noriega. Accessible curbside parking is available on 1 Dr. Carlton B. Goodlett Place and Grove Street.

In order to assist the City's efforts to accommodate persons with severe allergies, environmental illness, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to various chemical based scented products. Please help the City to accommodate these individuals.

For inquiries or requests for reasonable accommodation,
please call 554-6789.

Mayor's Office on Disability



Willie L. Brown, Jr.
Mayor

Walter Park
Director

Upcoming Meetings:

MDC Executive Committee

War Memorial Building
401 Van Ness, Room 300
San Francisco, CA 94102
Tuesday, 21 May 2002
2:30 p.m. – 3:30 p.m.

DOCUMENTS DEPT.

MAY 14 2002

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MDC Physical Access Committee - **CANCELLED**

War Memorial Building
401 Van Ness Avenue,
4th Floor Conference Room
San Francisco, CA 94102
Wednesday, 22 May 2002
3:30 p.m. – 5:00 p.m.

MDC Programmatic Access Committee

Rose Resnick Lighthouse
214 Van Ness Avenue
2nd Floor Conference Room
San Francisco, CA 94102
Friday, 7 June 2002
11:00 a.m. – 12:30 p.m.

MDC Employment Committee

City Hall
1 Dr. Carlton B. Goodlett Place, Room 421
San Francisco, CA 94102
Friday, 14 June 2002
1:00 p.m. – 2:30 p.m.

Mayor's Disability Council

City Hall
1 Dr. Carlton B. Goodlett Place, Room 400
San Francisco, CA 94102
Friday, 21 June 2002
1:00 p.m. – 4:00 p.m.

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Mayor's Office on Disability



Willie L. Brown, Jr.
Mayor

Walter Park
Director

FAX

TO: Government Information Center

DATE: May 14, 2002

FAX: 557-4475

Pages, including this cover sheet: 1

FROM: Josie Lee

FAX: 554-6159

DOCUMENTS DEPT.

MAY 14 2002

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COMMENT: REVISED

NOTICE OF CANCELLED MEETING:

✓ Mayor's Disability Council Meeting
Friday, May 17, 2002
1:00 - 4:00 P.M.
City Hall, Room 400

Please confirm upon receiving.

Thank you,
Josie Lee

The Mayor's Office on Disability is pleased to send you the attached information.
If you have further questions, please call 554-6789.

The fax may contain confidential information. If you have received it in error, please contact our office at (415) 554-6789 to arrange for retrieval. Thank you.

401 Van Ness, Room 300, San Francisco, CA 94102

415.554.6789
415.554.6159 Fax
415.554.6799 TTY
MOD@ci.sf.ca.us

5.40
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2

Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Damian Pickering
Leroy Moore
Co-Chairs

Vincent Behan
Jim Brune
Ed Evans
Michael Kwok
August Longo
Allison Lum
Frank Marone

AGENDA

Walter Park
Council Secretary
Director, Mayor's Office on Disability

Regular Meeting of
Mayor's Disability Council
Friday, 21 June 2002
1:00 p.m.
City Hall, Room 400

DOCUMENTS DEPT.

JUN 14 2002

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1:00 p.m.

- 1 Roll call
- 2 ACTION ITEM: Approval of Agenda
- 3 ACTION ITEM: Approval of Minutes of April Meeting
- 1:10
- 4 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
- 5 INFORMATION ITEM: Report from the Co-Chairs
- 6 INFORMATION ITEM: Report from the Director
- 7 INFORMATION ITEM: Report from the Committee Chairs – Employment Committee
and Programmatic Access Committee
- 1:35
- 8 INFORMATION ITEM: Crimes Against People with Disabilities
Presentation regarding a statewide Crime Victims with Disabilities Initiative, speaker
from Golden Gate Regional Center, plus invited speakers from the San Francisco
Police Department and District Attorney's Office. (75 minutes)

2:45

(The Council will recess for a 10-minute break)

- 9 INFORMATION ITEM: International Disability Report – report from a Council member and the Director on the international disability conference in Hungary. (20 minutes)
- 10 INFORMATION ITEM: Support for Families of Children with Disabilities – Announcing "Walk and Roll" Sunday, June 30th, 8 a.m. – 12 noon, in Golden Gate Park. (5 minutes)
- 11 INFORMATION ITEM: Review of TransLink Pilot Project – report on the accessibility features of a new smart card that can be used on public transportation throughout the Bay Area. (15 minutes)
- 12 DISCUSSION ITEM: Correspondence.
- 13 Public comment on items not on today's agenda, but within the jurisdiction of MDC. (Each speaker limited to two minutes.)
- 14 DISCUSSION ITEM: Member requests for future agenda items.
- 15 DISCUSSION ITEM: Councilors' comments and announcements.
- 16 Adjournment.

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please call 554-6789.

Mayor's Disability Council

Accessible Meeting Information

Regular Meetings – third Fridays (please confirm dates):

Next meeting dates: July 19th, August 16th, and September 20th

Know Your Rights Under the Sunshine Ordinance:

Government's duty is to serve the public, reaching its decisions in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. The Sunshine Ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance (Chapter 67 of the San Francisco Administrative Code) or to report a violation of the ordinance, contact Donna Hall by mail to Board of Supervisors, 1 Dr. Carlton B. Goodlett Place, Room 244, by phone at (415) 554-7724 / (415) 554-5184, by fax at (415) 554-5163, or by email at Donna_Hall@ci.sf.ca.us. Citizens interested in obtaining a copy of the Sunshine Ordinance can request a copy from Ms. Domingo or by printing Chapter 67 of the San Francisco Administrative Code on the Internet, at <http://www.ci.sf.ca.us/bdsupvrs/sunshine.htm>.

Public archive:

Videotapes of the three most recent MDC meetings are made available ten days after meeting date in the Main Public Library. Written minutes in accessible formats are available at 401 Van Ness, Room 300

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☐ Please delete my name from your list.	

Return marked sheet to:

Mayor's Disability Council at 401 Van Ness, Room 300, San Francisco, CA 94102.

Mayor's Office on Disability



Willie L. Brown, Jr.
Mayor

Walter Park
Director

Upcoming Meetings:

MDC Executive Committee

War Memorial Building
401 Van Ness, Room 300
San Francisco, CA 94102
Tuesday, 25 June 2002
2:30 p.m. – 3:30 p.m.

MDC Physical Access Committee - **CANCELLED**

War Memorial Building
401 Van Ness Avenue,
4th Floor Conference Room
San Francisco, CA 94102
Wednesday, 26 June 2002
3:30 p.m. – 5:00 p.m.

DOCUMENTS DEPT.

MDC Programmatic Access Committee

Rose Resnick Lighthouse
214 Van Ness Avenue
2nd Floor Conference Room
San Francisco, CA 94102
Friday, 12 July 2002
11:00 a.m. – 12:30 p.m.

JUN 14 2002

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MDC Employment Committee - **CANCELLED**

City Hall
1 Dr. Carlton B. Goodlett Place, Room 421
San Francisco, CA 94102
Friday, 12 July 2002
1:00 p.m. – 2:30 p.m.

Mayor's Disability Council

City Hall
1 Dr. Carlton B. Goodlett Place, Room 400
San Francisco, CA 94102
Friday, 19 July 2002
1:00 p.m. – 4:00 p.m.

Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Leroy Moore
Damian Pickering
Co-Chairs

Sergio Alunan
Jim Brune
Vincent Behan
Ed Evans
Michael Kwok
August Longo
Allison Lum
Frank Marone

Walter Park
Council Secretary

Mayor's Disability Council Minutes 21 June 2002

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OCT 24 2002

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1:14 p.m.

1 ROLL CALL

Mayor's Disability Council Members Present: Vincent Behan, Jim Brune (1:25 p.m.), Ed Evans, Michael Kwok, Leroy Moore, and Damian Pickering.

Excused Absent: Allison Lum

Absent: Sergio Alunan, August Longo, and Frank Marone

Mayor's Office on Disability: Walter Park, Director; Susan Mizner, Assistant Director; and Grace Lee, Acting Assistant to the Director.

Co-Chair, Damian Pickering called the meeting to order.

2 APPROVAL OF THE AGENDA.

The agenda of the June 21, 2002 meeting was approved.

3 APPROVAL OF THE MINUTES.

The minutes from the meetings of March and April 2002 were approved.

4 PUBLIC COMMENT.

- ♦ Jerry Grace commented that there was a lot of good information given at the April 2002 MDC meeting. He was unable to attend the March meeting, but he knows that the council did a good job.
- ♦ Damian Pickering noted that there is a call-in bridge whereby individuals can call from outside of the meeting and be a part of public comment. The phone number is 554-9632. Also, Braille agendas are available for the meeting.
- ♦ Norma Block, an applicant for the Mayor's Disability Council, expressed her interest in having in-home support services being made available at shelters, and in terms of priority policy for housing for the mentally ill. She has been an advocate for almost three years and would like to represent accessibility to mental health services on the Mayor's Disability Council.

5 REPORT FROM THE CO-CHAIRS.

- ♦ Damian Pickering reported that Sergio Alunan has tendered his resignation to the Council. Sergio Alunan's work demands have precluded him from participating on the council. Although Council Member Alunan was not present, Council Member Pickering thanked him for his participation.

Damian Pickering reported that he attended the May 8th California Transportation Committee meeting (an advisory committee to CalTrans). There were about twenty members from the blind community from the Bay Area that encouraged accessibility be considered in any new installations of signal technologies, and that the State guidelines for allowable accessible signals types be expanded. He will follow the issue of what triggers the installation of accessible signals. Any interested individuals can contact him at the Lighthouse for the Blind, 415-431-1481 x250.

6 REPORT FROM THE DIRECTOR

Walter Park reported the following:

- There was an annual awards meeting of the Mayor's Committee on Employment of Persons with Disabilities held since the last MDC meeting. The Mayor attended the meeting and reported that there has not been much progress in employment of people with disabilities in the U.S., twelve years after the passage of the ADA. A job fair will be held again in October. The Mayor also commented about the recent string of unfortunate Supreme Court decisions.
- The Mayor's Office on Disability (MOD) has funded 104 new curb ramps in San Francisco through the Department of Public Works with a grant of \$575,000.

Construction will take place through January 2003. It will be the first time that public right-of-way funding has come directly from the MOD.

- It is a difficult budget year, however the MOD is maintaining its efforts at providing citywide accessibility.
- Plan Review efforts are an important process at the MOD. It results in fifteen to twenty plan review or site inspection cases a month. The MOD is currently restructuring its review process, with the goal of reducing duplicate efforts with the Department of Building Inspection. The MOD office reviews approximately 500 projects per year.
- Walter Park described a few legal cases, citing the Chevron employment case. Many of the Supreme Court cases that are narrowing the civil rights of people with disabilities are in the employment area. Title I is not providing the protection it used to.
- Walter Park cited a case in the Ninth Circuit court in the U.S. District that involved the City of Sacramento. The Ninth Circuit decided that the public right-of-way, including sidewalks, is a program of local government and therefore must be accessible. This will impact SF's public right-of-way planning.
- Walter Park and Susan Mizner attended a meeting of the Deaf and Hard of Hearing Community Council. The council discussed the implementation of a Needs Assessment that was completed in November 2001. One of the goals is to have a staff person who is responsible for gathering together the various responsibilities that the council would like to fulfill for people who are deaf or hard of hearing to ensure access to City Services.
- The Mayor's Office on Disability is moving along with its replacement staff. Grace Lee is at the MOD temporarily. There is also a temporary person conducting plan reviews and site reviews while Richard Skaff is out on disability leave. There will be a couple of interns in the office in the fall, including a Fulbright Scholar from Portugal.

7 COMMITTEE REPORTS.

REPORT FROM THE EMPLOYMENT COMMITTEE

The Employment Committee did not meet in June 2002.

REPORT FROM THE PROGRAMMATIC ACCESS COMMITTEE

Harry Mar reported on the Programmatic Access Committee meeting of June 7, 2002. The committee decided to table the efforts towards bid preference for businesses owned by disabled persons until there is more expressed interest in the program. The committee is reviewing the MOD website for content, presentation and accessibility. The committee hopes to have recommendations by the next Programmatic Access Meeting scheduled to take place on July 12th at the Lighthouse for the Blind at 11:00 a.m. Comments on the MOD website are welcomed; Harry Mar can be contacted at the Mayor's Office on Disability, 554-6791.

8 CRIMES AGAINST PEOPLE WITH DISABILITIES PRESENTATION

- ♦ Leroy Moore gave a background on the crimes against people with disabilities issue, noting that he has been tracking the issues for years. Last year the Disability Advocates of Minorities Organizations, DAMO, presented the first open forum on senseless crimes against people with disabilities and the community in the Mission District.

He noted that the Senate is revisiting the Hate Crime Bill, attempting to get it passed once again after failing to pass in 1999 and 2000. The bill would include people with disabilities and homosexuals. (Handouts regarding the status of the bill made available at the meeting.)

- ♦ Carolyn Kosanouvong, Crimes Against Persons with Disabilities Specialist working at the Fresno County Center for Independent Living, presented PowerPoint slides (presentation hardcopy distributed at meeting) on the epidemic of violence on people with disabilities. She cited statistics on the high level of violent crimes against children and adults with disabilities versus that of the general population, although such crimes result in low rates of prosecutions and convictions. She outlined what is being done and what can be done to decrease the level of crime against people with disabilities. The Crime Victims with Disabilities Initiative includes a funding program of pilot grants in six counties to improve the reporting of crimes against people with disabilities, to assist in the investigation, prosecution, trial, and victim assistance of crime victims with disabilities. For more information about the Crime Victims with Disabilities Initiative, individuals can contact Dan Sorensen, 916-651-9906
- ♦ Yvette Taylor Monokino, Human Resource Manager at the District Attorney's office, outlined her role in being responsible for ADA issues surrounding employment access. She is the contact person for individuals needing accommodation during an interview, or throughout their employment. Reginald Smith, the Law Office Manager, coordinates access that deals with programs and buildings.

She reported that the Assistant District Attorneys are not provided with any special in-house training on working with people with disabilities. Most attorneys do attend ongoing continuing education in maintaining their requirements for the Bar.

Crimes that are prosecuted or brought forth through the District Attorney are tracked, but are not tracked specifically as hate crimes against people with disabilities. Yvette Monokino suggested that the Council could share some information that would be helpful in developing mechanisms to help track such issues.

She described the role of the Victim Witness Unit, which coordinates cases for victims in a centralized manner to reduce redundancy. She further stated that cases must be brought forward on their own merits, and are handled on a case-by-case basis. Thus it is difficult for her to offer a formula to the Victim Witness Staff on how to assist individuals. She raised the issue on whether a victim of a crime, disabled or otherwise, might have resistance or additional barriers to either reporting, approaching or navigating the criminal justice system. She asked that the MDC provide some information in that regard.

She welcomed any information or input from the MDC for her Department, or the Victim Witness Unit, the Law Office Manager, and for Mr. Hallinan himself, in the areas of staff training, coordination of services, and perhaps tracking mechanisms to better serve the disabled community. The Director of the Victim Witness Unit is Linda Alexander (554-1044), and her deputy is Cynthia Alexis (554-2408). Yvette Taylor can be reached at 553-1009 for issues regarding employment and ADA access. Reginald Smith, Law Office Manager, can be reached at 553-1268 for issues regarding access or training.

- ♦ Sergeant Michael Sullivan outlined his background in serving as the ADA Coordinator for the Police Department since 1993. One of the first things he worked on was training for police officers and determining what needed to be included in that training. He created a Disability Awareness Guide, updated every two years; he is including interviewing techniques in the guide this year. Currently there is elder abuse training and training on the topic of hate crimes. He stressed the importance of people with disabilities having an ADA coordinator to go to.
- ♦ Ed Evans questioned Sergeant Sullivan on what procedures officers go through to be trained for responding to incidents, and how familiar are officers with regulations on service animals and access in general.

Michael Sullivan responded that such information is covered in training. Also, two videos have just been created with the California Hotel-Motel Owners Association; one for the industry regarding people with service animals and the other specific to law enforcement.

Ed Evans indicated that there seems to be a number of incidences involving under-trained personnel. He asked if there is any kind of training that might be available, especially for rent-a-cops, so that such incidences can be avoided.

Michael Sullivan replied that he has shared that training with people.

- ♦ Damian Pickering asked Carolyn Kosanouvong for a clarification on the term "vertical prosecution." Ms. Kosanouvong replied that it is the prosecutor or the prosecuting units that makes the initial filing, or the appearance in a case, and performs all subsequent stages. The prosecutor is assigned to the case and the victim works with that prosecutor from the initial reporting through the sentencing phase. Vertical prosecution has been proven effective in prosecuting cases that involve crime victims with disabilities. It reduces the trauma of victims, and there is a higher rate of convictions.
- ♦ Leroy Moore asked Ms. Kosanouvong how long are the grants, and when can a city apply for the next round of the pilot program? She replied that the next grant cycle year would be around June or July 2003. Information can be obtained from:
 - o The Crime Victims with Disabilities Initiative
1600 9th Street, Room 100
Sacramento, CA 95814
916-651-9906
e-mail: dsorense@dmhq.state.ca.us

- ♦ Michael Kwok asked Sergeant Sullivan about the incident at the Sony Metreon several months ago involving a young man with a developmental or mental disability being killed in an altercation with the security of the building.

Sergeant Sullivan was unable to discuss the particular case because it's still open. But he did note that there were two pilot 40-hour training courses last year for police officers. The courses covered mental illnesses, developmental disabilities, mobile crises and presentations from psychiatrists, psychologists. The department is waiting for funding for four future courses in October, January, March, and July. He encouraged the Council to provide any assistance that they can.

- ♦ Leroy Moore asked Yvette Monokino what kinds of training does the Victim Witness Unit receive.

Ms. Monokino replied that the training they receive is mandated through the State. It is a week-long course that focuses on assessment and some of the concerns and issues that will be brought forth by victims, and their mandated reporting for certain issues like child abuse, elder abuse and so on. The training is not specifically geared toward members of the community with disabilities and it is clear that a gap exists by not providing this training.

- ♦ Ed Evans asked if anything has been done through the District Attorney's Office or through the Police Department about crimes against the disabled with regards to their finances.

Sergeant Sullivan answered that in the Domestic Violence Unit, there is an investigator whose sole purpose is to investigate such cases. There is a District Attorney with whom they work closely with to prosecute the case.

Public Comment

- ♦ Jerry Grace commented that he works with parents that are missing children. He stressed the importance of educating children about the issues.

9 INTERNATIONAL DISABILITY REPORT

Walter Park and Jim Brune attended the May 2002 International Disability Conference in Jihad, about two and a half hours south of Budapest in Hungary.

- ♦ Jim Brune reported on his conference experience:
 - 150 participants attended from twelve different countries.
 - Workshops were presented over two and a half days on legal issues, advanced civil rights issues, new reports from the Hungarian government on the status of people with disabilities, and strategies for removing architectural barriers.

- He attended a media campaign workshop coordinated by disabled students in Belgrade, Yugoslavia. During the workshop, four film vignettes were shown that focused on increasing awareness of people with disabilities.
 - Another workshop, from the European Disability Forum (EDF), focused on international non-profit organizations. The EDF, an organization of the European Union, was consulted by the Council of European Nations for advice on access and nondiscrimination policies. The EDF also promotes European Year of People with Disabilities, which will happen during the year of 2003.
 - One workshop session included "country reports" from each of the countries represented. Each member discussed the status of people with disabilities in their respective countries. It appears that there has been little progress within organizations that provide services for the disabled. There are no policies on a national level to guarantee access and nondiscrimination.
 - Jim Brune had the opportunity to meet four deaf people from Hungary; one man was the President of the National Association of Deaf and Hard of Hearing People in Croatia, and another man was one of the few sign language interpreters of Slovakia. One accomplishment was that in 1996, the national government in Slovakia recognized sign language as the language of the deaf. It is something the United States has not done on a federal level. Also, in Slovakia, there isn't an interpreter-training program, which means there are very few interpreters in the whole country.
- ♦ Walter Park reported on the conference and meetings in Israel with disability advocates:
- Walter showed photos of local methods of providing accessible parking spaces, curb ramps, and physical accessibility in Central Europe. There were cases in which there were attempts at making areas accessible, but were lacking in prescriptive detail. In Israel, some ancient historic areas and structures had well-planned physical accessibility. Even in those areas, though, programmatic access to government services is not yet required.
 - He described how there is no single solution for the people with disabilities in different cultures and countries; it is not possible to simply export the ADA. While the principal goals of accessibility are universal, the details that make it all work, the regulations for architectural compliance, policies, funding programs, organizations of in-home support workers, interpreters, and so on, either don't exist, or are considered in vague terms. There is much more work to be done.
 - Finally, there is a new proposed United Nations Persons with Disabilities Convention under discussion. It may provide basic principles, helping to define what is needed for physical access and access to government services.

10 SUPPORT FOR FAMILIES OF CHILDREN WITH DISABILITIES

- ♦ Audrey deChadenedes, representing the Support for Families of Children with Disabilities, described the services provided by her organization. It is a non-profit that provides information, education, and parent-to-parent support of families who have a child with any kind of disability or special health care need. In celebration of the organization's 20th anniversary, it is holding an event called Walk and Roll, scheduled for June 30th, 2002 at Golden Gate Park. She invited the entire community to join in the

event. More information about the organization can be found at:
www.supportforfamilies.org, or by calling Audrey deChadenedes at: 415-282-7494.

11 REVIEW OF TRANSLINK PILOT PROJECT

- ♦ Dr. Bill Crandall of the Smith Kettlewell Eye Research Institute, phone number 345-2111, reported on the Translink Fare System:
 - The system links together 5 of the Bay Area transportation systems (BART, MUNI, AC Transit, CalTrain, and the Valley) in a united fare system. The fare system involves a micro-chipped memory fare card with information that can be accessed through the telephone and the Internet.
 - The recent focus has been on-site evaluation of the accessibility of the card selling machines by people with various disabilities. Twelve people with mobility impairments, visual impairments, and cognitive impairments have been surveyed on their ability to use the system. Significant issues have been identified and will need to be address, as the Metropolitan Transportation Commission (MTC) is committed to making the machine as useful to as many people as possible.
- ♦ Ed Evans asked if the new card will replace MUNI's Fast Pass, and if it will resolve the problem of disabled persons being charged per ride on BART within San Francisco city limits.

Dr. Crandall responded that the programmatic aspects of the rate structure have not yet been addressed. He suggested that a list of questions or concerns be created and forwarded to him so that people can be identified to resolve the problems.

- ♦ Damian Pickering questioned Dr. Crandall about whether it is possible to obtain balance information, the number of rides remaining, and so forth.

Dr. Crandall indicated that the add value machines can provide balance information. A possible solution is to provide visually impaired consumers with a card reader that accesses all of the information stored on the card.

- ♦ Dr. Crandall pointed out that, when boarding BART or a MUNI bus, the fare card does not need to be inserted into a slot. The card reader device can sense the fare card within 2 to 3 inches.

12 CORRESPONDENCE

None.

13 PUBLIC COMMENT ON ITEMS NOT ON AGENDA BUT WITHIN THE JURISDICTION OF MDC.

- ♦ Jerry Grace had a question about a workshop, and when it would be presented again.

14 MEMBER REQUESTS FOR FUTURE AGENDA ITEMS

- ♦ Ed Evans suggested that the Council invite Heidi Seek Williams, a telecommunications and policy specialist with the Department of Telecommunications and Information Services, and Joan Hicks, Operator for the Emergency Department, to discuss if new 3-1-1 numbers would make communications within City government easier and more cost effective, and the implications of such a change for the disabled community.

He suggested that individuals could contact him should they have any physical access problems within the City. He noted that individuals could request to be added to the Physical Access Committee mailing list by calling 554-6789.

- ♦ Leroy Moore requested that there be a follow-up on a hearing about in-home support services. He recalled that there was a proposal to invite an agency to the Council meeting to educate members on the issue.

15 COUNCILORS' COMMENTS AND ANNOUNCEMENTS

- ♦ Damian Pickering informed the public about two art exhibits funded through the Mayor's Office on Disability that have accessibility features. Both exhibits take place on the lower level of City Hall:

Through June 30th:

Portraits of Survivors of the Armenian Genocide
Armenian Landscapes of Monasteries

July 3rd through September:

Insights 2002: featuring the work of blind and visually impaired
Artists (Audio described tours, Braille, and large print
Information available)
Insights Reception: July 18th

Damian Pickering announced that he will not be able to attend the July Mayor's Disability Council meeting because he will be guiding dogs in San Rafael and getting his first dog.

- ♦ Leroy Moore had three announcements:
 - He will read poetry for a radio show on sexuality and disability on June 26, 2002, KPFA Radio FM 94.1, at 11:00 a.m.
 - The Disability Advocates of Minorities Organization is starting a Breaking the Silence Organizing Campaign. The first meeting will be at the Bayview Library in July. He can be contacted at: 510-649-8438, email address: sfdamo@yahoo.com.

- There will be a hearing on the Individual Disability Education Act at UC Berkeley. More information will be available in July.
- ♦ Walter Park reminded everyone that community meeting announcements are posted on the Mayor's Office on Disability website. The meetings mentioned will be posted at: <http://www.sfgov.org/sfmod/calendar.htm>.

16 ADJOURNMENT.

The meeting was adjourned at 3:58 p.m.



Mayor's Disability Council

Willie L. Brown, Jr.
Mayor

Damian Pickering
Leroy Moore
Co-Chairs

Vincent Behan
Jim Brune
Ed Evans
Michael Kwok
August Longo
Allison Lum

AGENDA

Walter Park
Council Secretary
Director, Mayor's Office on Disability

Regular Meeting of
Mayor's Disability Council
Friday, 19 July 2002
1:00 p.m.
City Hall, Room 400

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1:00 p.m.

- 1 Roll call
- 2 ACTION ITEM: Approval of Agenda
- 3 ACTION ITEM: Approval of Minutes of June Meeting

1:10

- 4 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
- 5 INFORMATION ITEM: Report from the Co-Chairs
- 6 INFORMATION ITEM: Report from the Director
- 7 INFORMATION ITEM: Report from the Committee Chairs –Programmatic Access Committee

1:30

INFORMATION ITEM: Accessible Descriptions of Public Art – Report from the Arts Commission on available descriptions and current artists' guidelines. (20 minutes)

1:50

- 8 INFORMATION ITEM: ADA Update – Recent Supreme Court Decisions and changes in California State Law – presentation from Claudia Center of the Employment Law Center. (45 minutes)

2:35

(The Council will recess for a 10-minute break)

- 9 INFORMATION ITEM: Report on the effects of State Budget Cuts for the Disability Community – Reports from community groups on anticipated effects and on-going lobbying efforts. [Note: This item may be cancelled if the state budget is finalized before the meeting.] (30 minutes)
- 10 DISCUSSION ITEM: Correspondence.
- 11 Public comment on items not on today's agenda, but within the jurisdiction of MDC. (Each speaker limited to two minutes.)
- 12 DISCUSSION ITEM: Member requests for future agenda items.
- 13 DISCUSSION ITEM: Councilors' comments and announcements.
- 14 Adjournment.

[Estimated times are only guidelines.]

For persons with disabilities or others who cannot attend in person, meetings are accessible (open-captioned) on **CityWatch** Channel 26.
Call 557-4293 for listings.

Telephone Bridge at (415) 554-9632.

Members of the public who wish to listen to and/ or participate in this meeting but are unable to physically attend, may call into the Council's 'Telephone Bridge' at 554-9632. Up to thirty persons may listen on this conference line, and may be recognized to speak during public comment periods. Call 554-9632 after 1:00 p.m. and a staff person will handle requests to speak.

Accessibility:

City Hall is accessible to persons using wheelchairs and others with disabilities. Assistive listening devices are available and meetings are open-captioned in the hearing room. Agendas are available in large print. Materials in alternative formats and/or American Sign Language interpreters will be made available upon request. Please make your request for reasonable accommodations to the Council Clerk, Jada Jackson, 554-6789, at least **72 hours** prior to the meeting.

The nearest accessible BART station is Civic Center Plaza at the intersection of Market, Grove, and Hyde Streets. The accessible MUNI Metro lines are the J, K, L, M, and N (Civic Center Station or Van Ness Avenue Station). MUNI bus lines serving the area are the 42 Downtown Loop, 9 San Bruno, and the 6, 7, 71 Haight/ Noriega. Accessible curbside parking is available on 1 Dr. Carlton B. Goodlett Place and Grove Street.

In order to assist the City's efforts to accommodate persons with severe allergies, environmental illness, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to various chemical based scented products. Please help the City to accommodate these individuals.

For inquiries or requests for reasonable accommodation,
please call 554-6789.

Mayor's Disability Council

Accessible Meeting Information

Regular Meetings – third Fridays (please confirm dates):

Next meeting dates: August 16th, September 20th and October 18th

Know Your Rights Under the Sunshine Ordinance:

Government's duty is to serve the public, reaching its decisions in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. The Sunshine Ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance (Chapter 67 of the San Francisco Administrative Code) or to report a violation of the ordinance, contact Donna Hall by mail to Board of Supervisors, 1 Dr. Carlton B. Goodlett Place, Room 244, by phone at (415) 554-7724 / (415) 554-5184, by fax at (415) 554-5163, or by email at Donna_Hall@ci.sf.ca.us. Citizens interested in obtaining a copy of the Sunshine Ordinance can request a copy from Ms. Domingo or by printing Chapter 67 of the San Francisco Administrative Code on the Internet, at <http://www.ci.sf.ca.us/bdsupvrs/sunshine.htm>.

Public archive:

Videotapes of the three most recent MDC meetings are made available ten days after meeting date in the Main Public Library. Written minutes in accessible formats are available at 401 Van Ness, Room 300

Mailing list:

Please help us keep our mailing list current:

- | | |
|--|---------------------|
| ☐ Continue sending to this mailing address
or fill out correction. | Address Correction: |
| ☐ Send by fax instead. | Name: _____ |
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| | _____ |
| ☐ I prefer alternative formats: | City: _____ |
| ☐ Large print | State, ZIP: _____ |
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| ☐ Floppy disk | Fax: _____ |
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| ☐ Please delete my name from your list. | |

Return marked sheet to:

Mayor's Disability Council at 401 Van Ness, Room 300, San Francisco, CA 94102.

Mayor's Office on Disability



Willie L. Brown, Jr.

Mayor

Walter Park

Director

Upcoming Meetings:

MDC Executive Committee

War Memorial Building
401 Van Ness, Room 300
San Francisco, CA 94102
Tuesday, 23 July 2002
Tuesday, 6 August 2002
2:30 p.m. – 3:30 p.m.

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MDC Physical Access Committee

Wednesday, 24th July 2002
Meeting is **CANCELLED**

MDC Programmatic Access Committee

Rose Resnick Lighthouse
214 Van Ness Avenue
2nd Floor Conference Room
San Francisco, CA 94102
Friday, 2 August 2002
11:00 a.m. – 12:30 p.m.

MDC Employment Committee

City Hall
1 Dr. Carlton B. Goodlett Place, Room 421
San Francisco, CA 94102
Friday, 9 August 2002
1:00 p.m. – 2:30 p.m.

Mayor's Disability Council

City Hall
1 Dr. Carlton B. Goodlett Place, Room 400
San Francisco, CA 94102
Friday, 16 August 2002
1:00 p.m. – 4:00 p.m.

Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Leroy Moore
Damian Pickering
Co-Chairs

Jim Brune
Vincent Behan
Ed Evans
Michael Kwok
August Longo
Allison Lum

Walter Park
Council Secretary

Mayor's Disability Council Minutes 19 July 2002 Informational Meeting Only

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1:13 p.m.

1 ROLL CALL

Mayor's Disability Council Members Present: Vincent Behan, Jim Brune (1:30 p.m.), Ed Evans, and Leroy Moore. **No quorum.**

Excused Absent: Damian Pickering, Michael Kwok, and Allison Lum.

Absent: August Longo.

Mayor's Office on Disability: Walter Park, Director; Susan Mizner, Assistant Director; and Grace Lee, Acting Assistant to the Director.

Co-Chair Leroy Moore called the meeting to order. It was noted that the meeting would be an informational meeting only since there was no quorum.

2 APPROVAL OF THE AGENDA

The agenda of the July 19, 2002 meeting was not approved.

3 APPROVAL OF THE MINUTES.

The minutes from the meeting of June 21, 2002 were not approved.

4 PUBLIC COMMENT.

- ♦ Anthony Faber, a member of the North of Market Neighborhood Emergency Response team, described the role of the organization as a program of the Fire Department. Members of the team, although they are civilians, are activated in the event of an earthquake.

Mr. Farber announced upcoming training sessions of the Emergency Response team. Information about the classes can be found at: www.sfnert.org. There is a program called the Disaster Registry, which is activated after an earthquake, whereby program members will check in on individuals listed in the registry. The phone number for NERT is: 415-558-3456.

- ♦ Eladio stated his interest in seeing double ramps installed at all intersections so that the disabled with wheelchairs are not forced to go over storm drains, as they are when there is a single ramp at an intersection. He also stressed the need for Department of Parking and Traffic enforcement of double-parked vehicles on sidewalks.

5 REPORT FROM THE CO-CHAIRS

No report.

6 REPORT FROM THE DIRECTOR

Walter Park reported the following:

- The Mayor's Office on Disability (MOD) is following up with both the Police Department and the District Attorney's Office on developing a mechanism for identifying the number of crimes victims with disabilities.
- The Barden decision, which involved the City of Sacramento being sued for not providing curb ramps, was settled with an agreement to build 1500 curb ramps a year. The issue of providing an accessible path of travel between the curb ramps was further litigated. The judge decided last month that there must be an accessible path in between the curb ramps. The decision may not necessarily have a large impact on San Francisco, but it does mean that the City will be looking at busy or narrow areas that may not have an accessible path of travel.
- Over the past year the MOD has worked with DPW, DPT, a number of community organizations, and others on a task force to develop a bond measure which would provide \$150 million for improvements in the public right-of-way and street resurfacing. There was \$30 million in the bond issue for curb ramps, but the Board of Supervisors decided recently not to include it in the ballot for November. The current dilemma is where to find the funds to build the curb ramps.
- Walter Park attended an Access SF event last month. Access SF, a public service channel, is looking to conduct outreach to the disability community and is seeking

people to produce programs with. The Access SF offices and studios are located at 1720 Market Street.

- The MOD has published an RFQ for obtaining contract services for about \$700,000.00 in training, compliance activities, training assistants, and deaf services. A Pre-Bidder's Conference to provide more information to potential contractors is scheduled for 22 July 2002, City Hall Room 408, 2 p.m.
- The MOD is restructuring its ADA compliance review process of City facility construction, with the goal of reducing duplicate efforts with the Department of Building Inspection.
- It is an honor to have Claudia Center, a former Council member, as a presenter at the MDC meeting.

- ♦ Ed Evans asked if Walter knew which Board of Supervisors voted against the Pedestrian Safety Bond, and when would the Physical Access Committee meetings resume.

Walter Park did not have the list of Supervisors that voted against the bond, but he noted that the bond needed eight positive votes, which allowed for only three negative votes and there were four negative votes. (Note: the four "no" votes included: Supervisors Sandoval, Hall, Yee and Newsom).

Walter Park replied that that status of the meetings would be determined when the Physical Access Committee staff person (who has been on disability leave for the past two months) returns to the Mayor's Office on Disability.

7 COMMITTEE REPORTS.

REPORT FROM THE PROGRAMMATIC ACCESS COMMITTEE

Susan Mizner reported (in Harry Mar's absence) that the Programmatic Access Committee has been focusing on the MOD website organization and format, with the goal of providing users with alternative formats.

The next meeting of the Programmatic Access Committee will be Friday, 2 August 2002 at 11 a.m. at the Rose Resnick Lighthouse, 214 Van Ness Avenue, 2nd Floor Conference Room. The public is welcome to attend

ASSESSIBLE DESCRIPTIONS OF PUBLIC ART – REPORT FROM THE ARTS COMMISSION

- ♦ Jill Manton, Program Director of the Public Art Program of the SF Art Commission, gave a background on the programmatic access pilot program developed over the past year. The Art Commission receives an allocation of 2% of construction costs for a range of municipal projects. The Art Commission develops public art projects with every city department that undertakes construction, such as the Airport, libraries, police department, and recreation and park centers. Guidelines have been developed and finalized for programmatic access to visual arts. The SF Art Commission has been able to incorporate various forms of assessable artwork. There is a series of notebooks that

interpret the artwork through large print description, Braille, text interpretation, detailed photographs, and a tape-recorded interview with the artist. The Art Commission will work with the Mayor's Office on Disability on publicizing the availability of the notebooks. The Art Commission has spoken at three national public art conferences and made presentations on programmatic access in the hopes that similar programs will be implemented. The program is a test program and input/suggestions are welcomed.

- ♦ Tonia McNeil, Project Manager of the SF Public Art Program of the SF Art Commission, outlined the various work created:
 - Guidelines for programmatic access.
 - Large print itinerary of all the public art projects completed since 1984.
 - An RFQ explaining the need for accessibility to the Arts Commission's programs.
 - A videotape describing the new main library's public art works.
 - A series of masks plaques for the exterior walls of the new swim center.
 - Audiotapes.
 - A section in the notebook that encourages artists to think about making their artwork more assessable, with the emphasis on who is the audience.
 - A second set of notebooks of artwork projects completed from 1999 to 2000 depicted through photographs, Braille, and written text. The notebooks have been placed at the Mayor's Office on Disability, the San Francisco Main Library, the Rose Resnick Lighthouse for the Blind, and the SF Arts Commission. There are two more notebooks to be placed.
 - A Disability Community Task force (to be set up).
- ♦ Ed Evan asked if the SF Art Commission works with the Asian Art Museum in terms of making their artwork accessible.

Tonia McNeil replied that the SF Art Commission is separate from the public museums, although interaction through the public museum's education program would be useful.

- ♦ Leroy Moore asked what other projects are being undertaken by the Public Arts Program.

Tonia McNeil reported on the completion of artwork for the Moscone Convention Center, an art program for Laguna Honda Hospital, a number of library bond projects, and recreation and park bond projects. Projects are advertised through a mailing list. Also, public meetings are held in the communities where the projects occur.

- ♦ Susan Mizner asked how does the public learn about serving on the Task Force.

Tonia McNeil can be contacted at 252-2551 should individuals be interested in learning more about serving on the Task Force.

8 ADA UPDATE – RECENT SUPREME COURT DECISIONS AND CHANGES IN CALIFORNIA STATE LAW

Claudia Center of the Legal Aid Society Employment Law Center gave an ADA update report:

- One of the controversial ADA issues is the topic of determining who is disabled, and who is not.
- She cited the Toyota case (see handout), and the Prudence Kay Poppink Act (see handout).
- Claudia discussed the 2000 Legislation Statute and clarified its current status:
 - It makes clear that in California, the person who is trying to pursue a case of discrimination need only show that they have a limitation in a major life activity.
 - It makes clear that we don't take mitigating measures into account.
 - It makes clear that future disability and the risk of future disability is covered.
 - It bars the interactive accommodation process.
 - It protects employees from unnecessary medical inquiries from employers.

Claudia cited a few more recent Supreme Court cases:

- Olmstead versus Elsie - involved unjustified institutional placement. The Supreme Court ruled that unjustified institutional placement is a form of discrimination prohibited by the ADA.
- Board of Trustees versus Garrett - involved whether or not the State is immune from suits under the ADA. The court ruled that suits by employees against the State for money, under title one of the ADA, is barred by the eleventh amendment.
- The Barnett Case - involved the plaintiff requiring modest accommodation in his job. The company announced that they were going to sever his employment because of their internal seniority policy. The Supreme Court ruled that ordinarily it is not reasonable to modify seniority policy to provide a reasonable accommodation, but if there are special circumstances, it could require a modification.
- The Chevron-Ekzaval Case - involved the plaintiff being denied a job at the Chevron because the company deemed that his medical condition could deteriorate as a result of work conditions. The court ruled that the employer could have the defense of threat to self for a disabled employee.

Questions from the Public:

- ♦ Ed Evans asked about liability issues for harm done to service animals, and weight discrimination in relation to certain airlines charging for extra seats.

Claudia Center replied that the case law regarding weight discrimination is mixed. She noted that more information about accessibility to airplanes could be found from the National Council on Disabilities Report on the Air Carrier's Access Act.

- ♦ Walter Park asked if City and State Employees are held harmless from what appear to be harmful federal changes.

Claudia Center responded that City and County employees are protected by the FEHA.

- ♦ Susan Mizner asked what types of medical questionnaires under State law would be appropriate.

Claudia Center responded that the State Personnel Board has a good survey questionnaire that is relevant to essential job functions.

- ♦ Ed Evans commented that as the Chair of the Physical Access Committee, he runs into Title 24 problems all the time. He asked if State law should require that property owners upgrade the accessibility of their property before a new business moves into the property.

Claudia Center indicated that enforcement is an issue; it appears that enforcement only happens when there is litigation. She suggested that perhaps enforcement could include businesses being inspected for access compliance much like they are inspected for health and safety.

- ♦ Fred Dunn, a San Francisco resident with a service dog, asked about injuries to service animals and who is considered accountable. He asked if service animals are considered property, and as such, should the owner be entitled to recouping losses associated with harm done to the service animal. He also asked if the Arie Doctrine is applicable to lawsuits against companies located outside of California.

Claudia Center felt that Mr. Dunn is probably right on the service animal issue. In terms of what happens to a person working in California for a company with its headquarters outside of the State, the company is not considered to be a California company. If an employee sues such a company, the company has the right to get the case transferred to the Federal court. The federal court judge then uses federal procedural rules and state substantive law.

- ♦ A member from the public asked if it is possible to get the State to provide Cobra Coverage under the ADA when HMO's and other carriers deny coverage.

Claudia replied that lots of individuals have had problems with health insurance coverage and HMOs. She is not sure about cases involving suing the State over health programs, but it seems that the ADA is not the strongest mechanism for getting health insurance companies to provide particular benefits.

- ♦ Leroy Moore asked what is the future of the ADA.

Claudia suggested that there be some form of an ADA Restoration Act. She noted that there are still some remedies to be assessed, but perhaps the only solution may be legislative.

- ♦ Ed Evans asked what is the State's position on bringing accessibility discrimination cases to small claims court rather than depending on attorneys for simple disability cases.

Claudia Center responded that it is a good strategy, and it is something that disability advocates should do more work on.

- ♦ Susan Mizner asked if Government Code 11135 was modified in response to Garrett.

Claudia Center responded that Government Code 11135, which prohibits discrimination by the State, has been modified to make clear that any state entity (any entity operated by the State or funded by the State) can be sued under section 11135.

- ◆ A Human Resources Manager for the Department of Child Support Services asked if there is an effective way for the City to deal with the many ADA cases that are filed involving depression, bipolar syndromes, diseases and other symptoms.

Claudia Center indicated that a system is required so that employees know how to and from where to ask for accommodation. The most reasonable accommodation should simply be considered as a good management strategy, regardless of whether the employee is disabled or not. It would nice to see more flexibility in all of our workplaces, including City government.

- ◆ Leroy Moore reminded everyone that it is the 12th Birthday of the ADA on July 26th.

9 REPORT ON THE EFFECTS OF STATE BUDGET CUTS FOR THE DISABILITY COMMUNITY

Carol Bradley of the Independent Living Resource Center (ILRC) SF reported that:

- The Senate budget has passed, but the Assembly budget has not. The Senate budget includes the cost of living adjustments (COLAs) for SSI and SSP. She indicated that the Senate's budget should be supported.
 - Health care is a mixed issue. She discussed the medical reimbursement rate, which had been reduced from \$23.00 to \$17.00. The Senate has put together SB 3006 to reinstate the reimbursement rate to \$23.00.
 - The Special Circumstances money, which gives funds to low-income individuals, has been removed from the budget.
 - Senator Burton should be thanked for his leadership in ensuring that the COLAs stayed in the budget. His San Francisco office number is: 415-557-1300, and his fax number (for Thank You's only) is: 415-557-1212.
 - Individuals could contact Assemblyman Kevin Shelley, phone number 415-557-2312, fax 415-557-1178 and Assemblywoman Carol Migden, phone number 415-557-3000, fax 415-557-3007, to express their support for the Senate budget.
- ◆ Leroy Moore asked how would a person go about lobbying on the issue of ensuring that there is medical support for children with disabilities.

Carol replied that it's difficult to tell how the recent legislation will affect children, although its obvious that the medical reimbursement rate cut would affect many families.

- ◆ Ed Evan asked if the SF Gate web page lists TTY assess numbers for Senator Burton, Assemblyman Shelley, and Assemblywoman Migden.

Carol Bradley noted that there are no TTY numbers listed.

Elmy Bermejo, from Senator John Burton's office, gave an update on the State Budget:

- There has been a \$52 million reduction in the developmental services budget.
 - Rates will not be increased in the area of rehabilitation.
 - There will be a delay on the publication of the upcoming budget.
- ♦ Ed Evans asked if the Senator's office could look into restoring durable medical equipment under Medical.

Elmy Bermejo replied that it is an issue she can work with him on.

Patricia Kemerling gave a report on the ARC:

- The ARC provides services to approximately 600 to 700 individuals with developmental disabilities. Services include in home support, vocational services, and job placement.
 - \$1.25 million in funding has been lost over the past seven years for job training and job placement services. The cost for placing an individual is \$4,000.00, while the State will pay the ARC no more than \$1,000.00 for placing an individual.
- ♦ Leroy Moore stated that through his work on Developmental Disability Council Board, he's noticed that it's been years since there's been an increase in the wages of people providing these services. He asked if the ARC has experienced the same.

Patricia Kermerling responded that is has been difficult getting people to work for them.

- ♦ Ed Evans asked if Medical would fund optional devices for individuals with multiple disabilities, such as devices for the hearing-impaired, lighted signal devices for doorbells, phones and fire alarms, and so forth.

Patricia Kermerling replied that funding for those services have been eliminated.

Jim Brune noted that Medical does not cover such devices. However, deaf and hard of hearing individuals can get assistive devices from the Deaf and Disabled Telecommunications Program located in Oakland.

- ♦ Leroy Moore suggested that the ARC use the recent U.S. Census data on the increased number of disabled youth as a tool for restoring services and resources.

Patricia Kermerling indicated that hopefully next year the ARC would be able to.

- ♦ Leroy Moore asked when is the next ARC meeting.

Individuals could contact Patricia Kermerling at 415-255-7200 x111 for information about future ARC meetings.

10 CORRESPONDENCE

- ◆ Grace Lee reported that letters have been received from:
 - The Paratransit Coordinating Council regarding a Channel 5 news story.
 - Ernestine Patterson regarding events or donations to assist the disabled community with education and employment.
 - Evette Taylor-Monochino regarding the disability community's access to services provided by the SF District Attorney.

Correspondence items are available at the Mayor's Office on Disability.

11 PUBLIC COMMENTS

- ◆ Joseph Partansky of Contra Costa noted that the National Association on Alcohol, Drugs, and Disability (NAADD) publishes the NAADD Report, a newsletter that may be of interest to the disability community. The NAADD can be contacted at: phone 650-578-8047, fax 650-286-9205.

He also commented that, for the first time in 25 years, the State Pharmacy Board is going to review a publication on the best use of medicines. He would like the publication to be more suited to the disabled community.

- ◆ Asif Iqbal, who works with the Mayor of London, Kent Livingston, gave an update on recent projects to improve access for the deaf citizens of London. He works for the Campaigns Office for the Deaf Organization of the Royal National Institutes for Deaf People, an organization that represents 8.7 million deaf individuals of the United Kingdom. He works with the mayor on providing services related to health, transportation, and to provide training to the police enforcement in terms of the needs of deaf individuals. Books and posters for deaf people are being produced for distribution at 5,000 visitor centers in November 2002. Next year's focus will be on providing training to further adult education and training.

12 MEMBER REQUESTS FOR FUTURE AGENDA ITEMS

- ◆ Leroy Moore would like the MOD to invite Laura Guzman, the Director of the New Mission Neighborhood Resource Center, to give a presentation on the benefits and services of the new center.

13 COUNCILORS' COMMENTS AND ANNOUNCEMENTS

- ◆ Leroy Moore read a letter from Allison Lum to the Council Members. In her letter, Allison Lum expresses her appreciation to the Council Members for all their hard work. She regrettably resigns from the Council and wishes them well.

- ♦ Leroy Moore reported that the Disability Advocates of Minority Organization (DAMO) held a meeting in the Bayview District. DAMO's next meeting will take place in August at the Mission Neighborhood Resource Center. He can be contacted for more information about the meeting at: 510-649-8438.

14 ADJORNMENT

The meeting was adjourned at 4:05 p.m.

Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Leroy Moore
Damian Pickering
Co-Chairs

Vincent Behan
Ed Evans
Michael Kwok
August Longo

Walter Park
Council Secretary

NOTICE OF MEETING CANCELLATIONS

Due to summer staffing schedules, the following Mayor's Disability Council Meetings for August are cancelled:

The 16 August 2002 meeting of the Mayor's Disability Council has been **cancelled**. The next regularly scheduled meeting is Friday, 20 September 2002.

The August meetings of the Mayor's Disability Council Executive Committee and its subcommittees (Employment, Physical Access, and Programmatic) are **cancelled**.

Notices will be sent for the next scheduled meetings.

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Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Leroy Moore
Damien Pickering
Co-Chairs

Vincent Behan
Ed Evans
Michael Kwok
August Longo

Walter Park
Council Secretary
Director, Mayor's Office on Disability

AGENDA
Regular Meeting of
Mayor's Disability Council
Friday, 18 October 2002
1:00 p.m.
City Hall, Room 400

10-10-02 10:38 AM

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OCT 10 2002

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1:00 p.m.

- 1 Roll call
- 2 ACTION ITEM: Approval of Agenda
- 3 ACTION ITEM: Approval of Minutes of June and July Meeting
- 1:10
- 4 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
- 5 INFORMATION ITEM: Report from the Co-Chairs
- 6 INFORMATION ITEM: Report from the Director
- 7 INFORMATION ITEM: Report from the Committee Chairs
- 1:30
- 8 INFORMATION ITEM: Warm Pools – Discussion of warm water swimming pools for
people with disabilities and others in the City's Recreation and Park system. (45 minutes)
- 2:15
- 9 INFORMATION ITEM: Segway Scooters – Discussion of possible local regulation of
Segway Scooters on sidewalks. (30 minutes)

2:45

(The Council will recess for a 10-minute break)

2:55

- 10 INFORMATION ITEM: Elections and Voting – Discussion of voting and election accessibility. (30 minutes)
- 11 DISCUSSION ITEM: Correspondence.
- 12 Public comment on items not on today's agenda, but within the jurisdiction of MDC. (Each speaker limited to two minutes.)
- 13 DISCUSSION ITEM: Member requests for future agenda items.
- 14 DISCUSSION ITEM: Councilors' comments and announcements.
- 15 Adjournment.

[Estimated times are only guidelines.]

For persons with disabilities or others who cannot attend in person, meetings are accessible (open-captioned) on **CityWatch** Channel 26.
Call 557-4293 for listings.

Telephone Bridge at (415) 554-9632.

Members of the public who wish to listen to and/ or participate in this meeting but are unable to physically attend, may call into the Council's 'Telephone Bridge' at 554-9632. Up to thirty persons may listen on this conference line, and may be recognized to speak during public comment periods. Call 554-9632 after 1:00 p.m. and a staff person will handle requests to speak.

Accessibility:

City Hall is accessible to persons using wheelchairs and others with disabilities. Assistive listening devices are available and meetings are open-captioned in the hearing room. Agendas are available in large print. Materials in alternative formats and/or American Sign Language interpreters will be made available upon request. Please make your request for alternative format or other accommodations, to the Acting Council Clerk, Grace Lee, 554-6789 (V), 554 6799 (TTY) at least **48 hours** prior to the meeting to help ensure availability.

The nearest accessible BART station is Civic Center Plaza at the intersection of Market, Grove, and Hyde Streets. The accessible MUNI Metro lines are the J, K, L, M, and N (Civic Center Station or Van Ness Avenue Station). MUNI bus lines serving the area are the 42 Downtown Loop, 9 San Bruno, and the 6, 7, 71 Haight/ Noriega. Accessible curbside parking is available on 1 Dr. Carlton B. Goodlett Place and Grove Street.

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For inquiries or requests for accommodations,
please call 554-6789 (V), 554-6799 (TTY)

Mayor's Office on Disability



Willie L. Brown, Jr.
Mayor

Walter Park
Director

Upcoming Meetings:

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OCT 10 2002

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MDC Executive Committee

War Memorial Building
401 Van Ness, Room 300
San Francisco, CA 94102
Tuesday, 22 October 2002
2:30 p.m. – 3:30 p.m.

10-10-02A10-35 RCVD

MDC Physical Access Committee – **CANCELLED**

Wednesday, 23 October 2002
3:30 p.m. – 5:00 p.m.

MDC Programmatic Access Committee - **CANCELLED**

Friday, 1 Nov 2002
11:00 a.m. – 12:30 p.m.

MDC Employment Committee - **CANCELLED**

Friday, 8 November 2002
1:00 p.m. – 2:30 p.m.

Mayor's Disability Council

City Hall
1 Dr. Carlton B. Goodlett Place, Room 400
San Francisco, CA 94102
Friday, 15 November 2002
1:00 p.m. – 4:00 p.m.

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Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Leroy Moore
Damian Pickering
Co-Chairs

Vincent Behan
Norma Block
Ed Evans
Elizabeth Grigsby
Michael Kwok
August Longo

Walter Park
Council Secretary

Mayor's Disability Council

18 Minutes

18 October 2002

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DEC 27 2002

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1:10 p.m.

1 ROLL CALL

Mayor's Disability Council Members Present: Vincent Behan, Norma Block, Ed Evans, Michael Kwok, and Damian Pickering. **Quorum present.**

Absent: Elizabeth Grigsby, August Longo, and Leroy Moore.

Attending: Denise Senhaux.

Mayor's Office on Disability: Walter Park, Director; Ken Stein, Program Administrator; and Grace Lee, Acting Assistant to the Director.

Co-Chair Damian Pickering called the meeting to order at 1:10 p.m.

2 APPROVAL OF THE AGENDA

The agenda of the October 18, 2002 Mayor's Disability Council (MDC) meeting was approved.

3 APPROVAL OF THE MINUTES.

The minutes of the meetings of June 21, 2002 and July 19, 2002 were accepted.

4 PUBLIC COMMENT.

- ♦ Al Rose asked that the MDC look into the living conditions at the Lenain Hotel.
- ♦ Peggy Coster reported on a Cable Channel 29 program she's developed called Disability Access. She has created two shows so far, one with Supervisor Sandoval on Medicare and private insurance and the other with Gavin Newsom on Paratransit. The show with Newsom will be aired on Wednesday October 30th, 8 pm.
- ♦ Marty Goddard, Access Services Manager at the SF Public Library, announced library events of interest. She announced an art show highlighting work by 15 deaf artists in the bay area and renowned international artists, scheduled through Oct 31st in the Deaf Services Center. There is a video series called "Developing Minds", a multimedia video series for teachers. There will be a "Land of the Deaf" large video screening series that will take place at 12 noon in the Koret Auditorium each Thursday in October.

Walter Park noted that the library events are posted on the Mayor's Office on Disability (MOD) website, <http://www.sfgov.org/sfmod/calendar.htm>.

Marty thanked the MOD for getting the word out on the events.

5 REPORT FROM THE CO-CHAIRS

Co-Chair Damian Pickering welcomed new Council members Norma Block and Elizabeth Grigsby. He thanked the MOD for placing high priority on getting new Council members, recognizing that the MOD had put a lot of effort into publicizing the Council openings.

Damian Pickering noted that pedestrian safety and voter accessibility are important issues to the Rose Resnick Lighthouse for the Blind. The Lighthouse will share accessible space with the community for the November 5th election by serving as a poll location.

Damian Pickering indicated that his term as Co-Chair of the Council was extended through October of this year, which means his term is now complete. Thus, the Council will be focusing on nominations for a new Co-Chair. He stated that he would gladly serve as Co-chair for the November MDC meeting.

Michael Kwok asked if there is one opening now, and a second opening later for the Co-Chair positions.

[There will be two openings, one for six months, and the other for one year].

6 REPORT FROM THE DIRECTOR

Walter Park welcomed new Council members Norma Block, Elizabeth Grigsby, and Denise Senhau (noting that Denise was not officially sworn in yet).

Denise Senhau thanked the MDC for the appointment, indicating that she is looking forward to working with the Council and serving the disability community.

Norma Block greeted her fellow Council members and the public. She looks forward to representing the mental health community on the Council.

Walter Park introduced Ken Stein, the MOD's new Program Administrator.

Walter Park reported on the following:

- The Mayor's Office on Disability funded a project through Access Northern California to produce Access San Francisco, a guide to accessible San Francisco venues. Copies are available at the MOD and at the Mayor's Office in City Hall.
- MOD attended a number of community meetings, including one with the Secretary of Housing and Urban Development (HUD), Mel Martinez. At the meeting there was discussion on a possible change to the Community Development Block Grant (CDBG) formula. The formula is currently weighted towards older housing. If it were changed, funds would flow from some of the older urban centers to newer, less urban housing.
- The swearing in ceremony for new Council members Norma Block and Elizabeth Grigsby took place at City Hall on October 9, 2002.
- MOD recently met with a disability delegation from Osaka.
- Ken Stein and other MOD staff members are working with the Mayor's Office of Housing on an Analysis of Impediments to fair housing to be produced by January 30, 2003. There will be ongoing meetings hosted by the Mayor's Office on Housing. Dates and times for the meetings will be posted on the MOD website.
- MOD is involved with providing technical assistance to the California Department on Housing and Community Development (HCD), (916-445-4782), which revises the regulations on housing.
- MOD is continuing with its compliance reviews, with assistance from a staff member on loan from the Department of Building Inspection (DBI). There has been a review of the St. Boniface project, which has completed seismic upgrade and improvement of the facilities on Golden Gate Avenue and is now in the process of building a new accessible kitchen and a path of travel to that kitchen.
- The Lesbian Gay Bisexual Transgender (LGBT) Center has recently been completed. It is an important community facility that is now accessible.
- There have been discussions with Recreation and Park regarding capital funds for accessibility.
- New talking signs will be installed in the War Memorial Building over next several weeks.
- MOD conducted training for the Mayor's Office of Community Development on working with MOD to ensure accessibility for newly renovated capital improvements.
- The MOD recently co-sponsored a Fair Housing Training program for service providers who work with hoarders and clutterers.
- MOD continues to work on complaint cases, receiving about 50 cases each month. Most cases aren't ADA grievances; they are requests for service. One interesting case involved an individual's complaint against the contractor for the City's recycling program. The individual complained about the service fee for having her recyclables carried out from her apartment. The question remains: does this case represent a violation of the ADA?
- Walter Park thanked Chavez Associates, the former text captioners for the MDC meetings and City Watch, for their assistance in getting the captioning program started.

7 COMMITTEE REPORTS.

Ken Stein reported that the next meeting of the Programmatic Access committee will take place on November 1, 2002 at the Rose Resnick Lighthouse.

Walter Park reported that the Employment subcommittee met with the State Department of Rehabilitation and the San Francisco Department of Human Resources to discuss increasing employment of people with disabilities in San Francisco City government.

Walter Park reported that the Physical Access Committee has not met for the past several months.

8 WARM POOLS – DISCUSSION OF WARM WATER SWIMMING POOLS FOR PEOPLE WITH DISABILITIES AND OTHERS IN THE CITY'S RECREATION AND PARK SYSTEM

- ♦ Walter Park noted that the City operates 9 pools, 7 of which are in operation. Recreation & Park is to start construction on many of the pools. The issue is what must be done to provide warm water in the pools. It takes one day per degree to raise or lower the temperature of the large City pools. Some individuals, such as lap swimmers, have asked Recreation and Park to keep pool temperatures cool. However, there are disabled individuals that need warm water for therapeutic reasons.

PUBLIC COMMENT

- ♦ Peggy Coster, who needs to swim in warm water because it's the only exercise she can do, could not find another public warm water pool when North Beach pool was closed for renovation. She has joined a private pool, and pays more money in order to swim in warm water. Recreation and Park have not responded to her request for reasonable accommodation.
- ♦ Ed Evans expressed his concern about access to swimming pools for the frail, elderly and disabled.
- ♦ Evonne Corolla spoke on the importance of warm pools being provided by the City. She feels that Recreation and Park is trying to shun responsibility for providing warm pools onto non-profits, such as the recreation centers. She stated that Hamilton Pool, in the western addition, is the closest City pool to her house, but the pool is not providing programmatic access to people with disabilities. The only time that is provided, known as Special Needs Swim, takes place on weekday mornings. She was told that she was not welcome during night lap swims.
- ♦ Marlon Reynolds asked for a clarification from Walter Park on if there is information on cooler pools being more effective for exercise and swim laps.

Walter Park responded that it is second hand information from people who testified at Recreation and Park hearings saying that they wanted cooler water to swim in. He

noted one idea discussed at Recreation and Park meetings is to have smaller, 18 x 15 feet pools for therapy or non-swimming, which would be faster to heat and cool.

- ♦ Peggy Coster read a letter for Khin Thet. In the letter, Khin Thet describes his doctor's recommendation for him to swim in warm water. But in doing some research, Khin Thet has found the cost of swimming at the Recreation Center for the Handicapped prohibitive and the travel time too consuming such that he has decided not to swim there.
- ♦ Dan McKenna of Recreation and Park (831-2700) noted that his department has endeavored to meet needs of community. The department is considering a new innovation - smaller six foot deep pools that can accommodate all types of exercise and movement including lap swimming, and can be raised or lowered by three degrees per hour.

Recreation and Park is investigating the issuance of swim vouchers for private facilities for when City pools are closed for renovation. Basically, a doctor would issue a voucher for use of a warm water pool, and the individual would use the voucher at a private institution identified throughout the City.

Walter Park clarified that there are two situations; one is long term where we expect that after construction there will be a couple of warm pools, and the temporary situation during construction when vouchers are distributed.

- ♦ Ed Evan asked Dan McKenna to address the issue of why most City pools are in affluent areas. Many of the people that live in the Downtown area and in the north and south of Market Street, where there is a high concentration of seniors and disabled, have been ignored for many years.

Dan McKenna responded that the City's pools were built the 50s (with the last pool being built in 1958 or 1959) based on available land uses. Recreation and Park will be conducting a Citywide survey for recreational use to determine the needs and placement for warm water pools.

- ♦ Damian Pickering thanked Dan McKenna for the update on Recreation and Park's plans and options for addressing some of the issues that have come up. However, he stated his concern that people who have some serious input for the department aren't being heard.

Dan McKenna informed the public that the Recreation and Park department can be reached through the City website at <http://www.sfgov.org/recpark/pool.htm>. The department will be appointing an aquatics manager who will serve as the contact person for the issues discussed. The department will also start a phone tree system so that the public can contact the pools directly.

- ♦ Michael Kwok asked that the MOD office receive a copy of the Citywide survey results.

- ♦ Dan McKenna will speak to Evonne Corolla to obtain specifics about her being denied access to night swim at Hamilton pool.
- ♦ Jeanne Lynch, an longtime advocate for seniors in the San Francisco community, commented that she has to use a private pool facility in order to swim in warm water. He feels that it is important to provide the increasing number of disabled people in the community with access to warm water pools.
- ♦ Peggy Coster clarified that we're not asking Recreation and Park to warm all of the pools, just some of them.

9 SEGWAY SCOOTERS – DISCUSSION OF POSSIBLE LOCAL REGULATION OF SEGWAY SCOOTERS ON SIDEWALKS

- ♦ Karen Skelton of the Segway Company (603-222-6000) gave a background on the development of the Segway Mobile device. It was developed by Dean Kenman as a serious transportation alternative for short distance travel, invented to address the growing problem of car congestion in highly dense urban areas and suburban areas. The question is, where should the Segway be allowed - on streets, bike paths, sidewalks? The Segway was designed to be a safe vehicle for the sidewalk with the idea that the Segway user can travel like the typical pedestrian. The inventor does not claim that the Segway is completely safe in all circumstances, but it's about user responsibility. The Segway Company has listened to the disabled, elderly, and blind community and would like to come up with a tailored legislative approach.
- ♦ Bruce Livingston of the Senior Action Network stated his support of banning use of the Segway. He feels that it is a dangerous product with no studies indicating that it reduces traffic or air pollution.
- ♦ Vincent Behan stated that a person in a wheelchair must battle bicycles, cars, skateboards, and other hazards. Wheelchair users do not need another hazard to battle.
- ♦ Ed Evans believes the Segway belongs on bike lanes, not on sidewalks, which are for pedestrians.
- ♦ Karin Skelton explained that the Segway is designed differently from other mobility devices such as roller skates, skateboards, and bicycles. The Segway is a self-balancing device that moves based on the user's body movements. It has 5 gyroscopes that act like the inner ear and has the equivalent of 10 PCs. Unlike a bicycle, when you stand up, the Segway stops. When you hit something, the Segway moves back. The weight of equipment is in its base, so when it hits something, it is with the lightest part of the equipment. Also, the speed of the Segway can be limited by the key that is used. It's as narrow as a body, thus taking up no more room than a pedestrian. It is a policy question on whether it empowers or replaces pedestrians. The Segway Company feels that it empowers pedestrians.

Ed Evans stated that it is not a sufficient statement to say that when the Segway hits a disabled or senior person, it does not run the person over.

Karin Skelton explained that the Segway Company does not claim that the product is without consequences. It's a matter of weighing costs and benefits of whether you use something new in life and try to improve the social situation, or whether you stay with the status quo.

- ◆ Ken Stein pointed out that Supervisor Daly's ordinance says that it is unlawful to operate the Segway on any sidewalk in the City and County of San Francisco. He also noted that MOD has received correspondence on the Segway issue; correspondence that will be made available at the MOD office.

- ◆ Norma Block asked Bruce Livingston to clarify his comments printed in a Chronicle article stating that there have been no accidents with seniors as a result of the scooter.

Bruce Livingston explained that the product has not yet been released. It's a new product that has been tested in only a few places. Thus, no accidents have been reported yet. But he feels that San Francisco should not be a testing ground. He is worried that there will be a new accident category called "pedestrian injured on the sidewalk".

- ◆ Michael Kwok commented that San Francisco doesn't need another safety hazard.
- ◆ Bill Barnes, a representative from Supervisor's Daly's Office (554-7970), spoke about widening sidewalks to make streets more accessible for multiuse vehicles. On the issue of safety, it's irresponsible to not regulate the Segway.
- ◆ Ken Kelton of Walk San Francisco (358-5545), a volunteer organization dedicated to promoting safety and convenience in San Francisco, suggested that the Segway Company work with the Bicycle Coalition (431-2453) to develop a functional bike lane network so that both bicycles and Segways can get around.
- ◆ Susan Vaughn, also a member of Walk San Francisco, reiterated that the Segway belongs on the streets, not on sidewalks.
- ◆ Pie with Walk San Francisco and a Board member of the San Francisco Bike Coalition, noted that if those covered under the ADA choose to use the Segway as a mobility aid, it won't be banned. He, too, reiterated that bicycles and Segways belong on the streets, not on sidewalks.
- ◆ Arthur Sehayer, a visually impaired individual, urged the Council to support Daly's legislation to ban the Segway from sidewalks. The device is silent such that a blind person will not hear the device; an inability to detect the Segway could result in injuries. If the Segway is not banned, it will deter the blind from participating in community services.

Karen Skelton clarified that, as a result of their conversations with the blind in California, the State legislation requires every Segway to have a sound-emitting device.

10 ELECTIONS AND VOTING – DISCUSSION OF VOTING AND ELECTION ACCESSIBILITY

- ♦ Walter Park noted that the Council looked at possible accessible voting devices several years ago. Next year the Council will again look at new equipment. In the interim, MOD is working with the Department of Elections (DOE) to improve accessibility for the November 2002 election. The MOD and DOE hired the Independent Living Resource Center (ILRC) to produce voter rights training materials for poll workers.
- ♦ Herb Levine of ILRC (543-6222) reported that, when developing the poll worker training, they did not really deal with physical access issues; they only dealt with programmatic access issues. ILRC created a 20-minute curriculum that is experimental at this point in time. Materials created include a notice of rights to assistance and literature to help poll workers deal with certain situations. Herb Levine indicated that one issue is to test out effectiveness of the training. He suggested that the DOE locate individuals with varying kinds of disabilities who can provide feedback about voting accessibility at their poll locations. In April and May of 2003, Herb Levine will volunteer his time to work with elections training staff.
- ♦ Lula Jackson, ADA coordinator for the DOE (554-4375), reported on changes at the DOE to provide increased accessibility to those with disabilities. Changes included increased signage size, and supplying pencil grips, magnifying glasses and an extra chair at each poll location. Also, individuals with disabilities requiring more time to vote will be allowed more time. Poll locators were asked to find more accessible curbside locations. Lula Jackson has written some common courtesy instructions for the Absentee Voter counter and the Campaign Services welcome desk at the DOE. Also, poll workers have been asked to provide assistance to those who need help in drawing a straight line to cast their votes.
- ♦ Ed Evans commented that the ADA has been around since 1990, which is ample time for San Francisco to obtain fully accessible poll sites. Many voting locations are very dark which would make it difficult for those with sight impairments to vote. Those with mobility impairments have found it difficult to get to poll locations that are in closed, gated areas. More needs to be done on poll site accessibility. Council members would be glad to help the DOE review poll sites.

Lula Jackson responded that many sites have been relocated. The percentage of accessible sites has increased from 33% to 70% accessible. Also, the Voter Information Pamphlet now offers list of accessible voting locations should a disabled voter find his/her location to be inaccessible. Lula will ask for additional lights at poll locations. As she is newly appointed to her position as ADA coordinator for Elections, she is trying to implement small things first.

- ♦ Ed Evans further commented that the poll location counters are small and narrow. A person in a wheel chair is not high enough to view the ballot. He suggested a slanted

surface in order to properly view the ballot and ample elbowroom for wheel chair users to cast their selection.

- ♦ Vincent Behan stated that the DOE should be congratulated on increasing accessibility from 33 to 70 percent.
- ♦ Norma Block asked if voters with mental disabilities will be given more time to vote, or is there a time limit.

Lula Jackson responded that if lines are short, disabled voters would be given as much time that is needed. There is no specific time limit.

- ♦ Marlon Rowles asked if the MOD has embraced new ideas on electronic voting for SF.

Lula Jackson responded that the DOE had submitted a \$7.5 million proposal to the Secretary of State for accessible equipment. The \$7.5 million must be matched by local bodies, meaning that the Board of Supervisors must approve of the matching funds. The DOE has not heard back on how much money it will receive.

- ♦ Tim Flanagan, a former member of the Council, is developing a Voting Access Advisory Committee that will act as an advisory committee to the Elections Commission. Participating on the committee would give an individual the chance to work with the logistics and all the details that go into making an election. Current work on the committee would not have much of an impact on the November election, but the committee is hoping to obtain more committee participants to ensure that the Elections Commission can do a good job for future elections.

Damian Pickering stated that it is an important issue that the Council will follow for years to come.

11 CORRESPONDENCE

- ♦ Grace Lee reported that a letter had been received from the American Council of the Blind (202-467-5081, 800-424-8666) regarding their opposition to allowing Segway mobile devices on sidewalks. The correspondence is available at the Mayor's Office on Disability should anybody wish to review it.
- ♦ Ken Stein announced the October 22, 2002 Annual Career and Resource Fair for Person with Disabilities at Ramada Plaza Hotel.

He also announced the Disability Rights Advocate's free two-day training on Health Care rights, scheduled to take place on November 7-8, 2002. Pam Fadem can be contacted for more information at 543-6222.

12 PUBLIC COMMENTS

None.

13 MEMBER REQUESTS FOR FUTURE AGENDA ITEMS

- ◆ Ed Evans asked that the following items be addressed at future MDC meetings:
 - The taxi companies should be asked to address the service provided to the senior and disabled community. He personally has experienced outrageous wait times.
 - He would like Michael Burns of MUNI and a representative from the Department of Parking and Traffic to attend a future MDC meeting to discuss issues related to both departments.
 - He asked that a BART representative be invited to address seniors and the disabled who are not able to use BART within the City as able bodied passengers are able to with their FAST passes.
 - Police Chief Saunders and other department heads should be invited to speak about pedestrian safety issues related to bicycles, scooters and skateboards.
 - He feels that the City should take action against smoking in lines and bus shelters. A representative from the Department of Building Inspection should be invited to speak about the problem.
 - Having health care access is a serious issue for those with mental health disabilities. He asked that a representative be invited from the Health Department to speak on the matter.
 - Landlords and property owners have prevented their tenants from obtaining communication devices, ranging from television or cable access service. Presently many people with satellite dishes are unable to view our local government channel. He hopes that the Council can change the situation so that San Francisco local government channel is made available to satellite companies.
- ◆ Norma Block asked that there be information presented to the public on access to mental health programs. She will forward the contact information to the MOD Director.

14 COUNCILORS' COMMENTS AND ANNOUNCEMENTS

- ◆ Vincent Behan announced that the San Francisco Department of Aging and Adult Services will host three town hall meetings in October 2002.
- ◆ Ed Evans asked if the MDC could write a letter of support for Supervisor Daly's legislation on banning the use of scooters on sidewalks. The MDC Executive Committee will discuss the letter of support at their meeting on Tuesday, October 22, 2002.

15 ADJORNMENT

The meeting was adjourned at 3:50 p.m.

Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Leroy Moore
Damien Pickering
Co-Chairs

Vincent Behan
Norma Block
Ed Evans
Elizabeth Grigsby
Michael Kwok
August Longo

Walter Park
Council Secretary

AGENDA Regular Meeting of Mayor's Disability Council Friday, 15 November 2002 1:00 p.m. City Hall, Room 400

DOCUMENTS DEPT.

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1:00 p.m.

- 1 Roll call
- 2 ACTION ITEM: Approval of Agenda
- 3 ACTION ITEM: Approval of Minutes October Meeting

- 1:10
- 4 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
 - 5 INFORMATION ITEM: Report from the Co-Chairs
 - 6 INFORMATION ITEM: Report from the Director
 - 7 INFORMATION ITEM: Report from the Committee Chairs

- 1:30
- 8 INFORMATION ITEM: Taxi and Taxi Ramp Paratransit Programs – Discussion of incidents in the City's Taxi and Ramp Taxi Paratransit Programs (45 minutes)

- 2:15
- 9 INFORMATION ITEM: ACCESS Mental Health Services – Presentation regarding ACCESS Mental Health Services by Dr. Steven Seidman, Ph. D., San Francisco Mental Health Access Program, Department of Public Health. (20 minutes)

2:35

(The Council will recess for a 10-minute break)

2:45

10 ACTION ITEM: Mayor's Disability Council Resolution Regarding The Operation of Motorized Electric Personal Mobility Devices (Segway Scooters) on San Francisco Sidewalks. *(15 minutes)*

11 DISCUSSION AND POSSIBLE ACTION ITEM: Council Nominations and Election of MDC Co-Chair/s. *(15 minutes)*

3:15

12 ACTION ITEM: Proposed Mayor's Disability Council By-Laws Change, to amend MDC By-Laws to include the provision: "If no Co-Chair is present at a meeting, the meeting shall be chaired by another member of the Council." *(10 minutes)*

13 DISCUSSION ITEM: Correspondence.

14 Public comment on items not on today's agenda, but within the jurisdiction of MDC. (Each speaker limited to two minutes.)

15 DISCUSSION ITEM: Member requests for future agenda items.

16 DISCUSSION ITEM: Councilors' comments and announcements.

17 Adjournment.

[Estimated times are only guidelines.]

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Mayor's Disability Council
Accessible Meeting Information

Regular Meetings – third Fridays (please confirm dates):

Next meeting dates: December 20 and January 17

Know Your Rights Under the Sunshine Ordinance:

Government's duty is to serve the public, reaching its decisions in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. The Sunshine Ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance (Chapter 67 of the San Francisco Administrative Code) or to report a violation of the ordinance, contact Donna Hall by mail to Board of Supervisors, 1 Dr. Carlton B. Goodlett Place, Room 244, S.F. 94102 by phone at (415) 554-7724 (V), (415) 554-5227 (TTY), or (415) 554-7854 by fax, or by email to Donna.hall@sfgov.org. Citizens interested in obtaining a copy of the Sunshine Ordinance can request a copy from Ms. Hall or by printing Chapter 67 of the San Francisco Administrative Code on the Internet, at <http://www.sfgov.org/sunshine>

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Videotapes of the three most recent MDC meetings are made available ten days after meeting date in the Main Public Library. Written minutes in accessible formats are available at 401 Van Ness Avenue, Room 300, San Francisco, California.

Mayor's Office on Disability



Willie L. Brown, Jr.
Mayor

Walter Park
Director

Upcoming Meetings:

MDC Executive Committee

War Memorial Building
401 Van Ness, Room 300
San Francisco, CA 94102
Tuesday, 19 November 2002
Tuesday, 3 December 2002
2:30 p.m. – 3:30 p.m.

DOCUMENTS DEPT.

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11-03-02 A09:50 11:00

MDC Physical Access Committee – **CANCELLED**

Wednesday, 20 November 2002
3:30 p.m. – 5:00 p.m.

MDC Programmatic Access Committee

Rose Resnick Lighthouse
214 Van Ness Avenue
2nd Floor Conference Room
San Francisco, CA 94102
Friday, 6 December 2002
11:00 a.m. – 12:30 p.m.

MDC Employment Committee - **CANCELLED**

Friday, 13 December 2002
1:00 p.m. – 2:30 p.m.

Mayor's Disability Council

City Hall
1 Dr. Carlton B. Goodlett Place, Room 400
San Francisco, CA 94102
Friday, 20 December 2002
1:00 p.m. – 4:00 p.m.

Mailing list:

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- ☐ Send by fax instead. _____
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- ☐ Please delete my name from your list.
- Name _____
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Return marked sheet to:

Mayor's Disability Council, 401 Van Ness, Room 300, San Francisco, CA 94102
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Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Leroy Moore
Damian Pickering
Co-Chairs

Vincent Behan
Norma Block
Ed Evans
Elizabeth Grigsby
Michael Kwok
August Longo

Walter Park
Council Secretary

Mayor's Disability Council Minutes

15 November 2002

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1:10 p.m.

1 ROLL CALL

Mayor's Disability Council Members Present: Vincent Behan, Norma Block, Ed Evans, Elizabeth Grigsby, Michael Kwok, Leroy Moore and Damian Pickering. **Quorum present.**

Absent: August Longo.

Attending: Denise Senhaux.

Mayor's Office on Disability: Walter Park, Director; Ken Stein, Program Administrator; Grace Lee, Acting Assistant to the Director, Josie J Lee, Acting Council Clerk.

Co-Chair Damian Pickering called the meeting to order at 1:10 p.m.

2 APPROVAL OF THE AGENDA

The agenda of the November 15, 2002 Mayor's Disability Council (MDC) meeting was approved.

3 APPROVAL OF THE MINUTES.

Approval of the minutes from the meeting of October 18, 2002 were postponed to the December MDC meeting.

4 PUBLIC COMMENT.

- ♦ Arthur Singer, visually disabled attorney from the City of Sacramento, requested the City of San Francisco to oppose Sacramento's Ninth Circuit Court of Appeals decision on Barden vs. Sacramento. Barden requires Sacramento to provide immediate accessibility to all parts of the city whereas the fact is that accessibility will be phased in over a reasonable period of five years based on cost and need.
- ♦ Kay Lynch, current Chair of the Paratransit Council, Muni Advisory Accessibility Committee and Sr. Action Pedestrian Safety Committee invited people to get involved in the battle of bicycles, skateboards, and roller blades, endangering the elderly, disabled, low/no vision, hearing impaired people by attending the next Police Commission Meeting scheduled on Wednesday, November 20, 2002 at the Richmond Police Station on 6th Avenue, beginning at 6:00 P.M.
- ♦ Jessie Lorenz, Independent Living Resource Center of San Francisco representing the Paratransit Team consisting of people with disabilities and their allies works to ensure that all ADA eligible consumers are to receive Paratransit services. The lift van services have many problems such as being late. People have stopped complaining due to lack of response. Experience has shown government and advisory task forces are the best methods for obtaining consumer services. She requested that the MDC members become more involved in coming up with solutions.
- ♦ Michelle Friedner, Disability Rights Advocate distributed a resource booklet of information, "Communication Access for Deaf and Hard-of-Hearing People". The publication offers communication access in all forms. Copies are available at MOD, 401 Van Ness Avenue, Room 300. Braille and alternative formats are also available via DRA's website: www.dralegal.org/publications.
- ♦ Mary Skyers, Independent Living Resource Center of San Francisco, member of the Paratransit Coordinating Committee, and the PCC, Coordinating and Operations Subcommittee reported that training for van service is scheduled on December 4, 2002. She requested that the broker's office committee upgrade their TTY.

5 REPORT FROM THE CO-CHAIRS

Co-Chair Leroy Moore announced his resignation from the Mayor's Disability Council and thanked everyone for the experience.

Damian Pickering accepted Co-Chair Leroy Moore's resignation with regrets and thanked him on behalf of the council stating that it was an honor and a pleasure to serve on the council along side Co-Chair Moore.

Damian Pickering announced that he has also resigned from the Mayor's Disability Council after serving for five years. He stated that it was an honor and pleasure to serve

and work along side with everyone and wishes the best of luck to the Council in moving forward.

Michael Kwok expressed his appreciation to both Leroy and Damian and wished them good luck in the future.

Leroy Moore noted that he is the Executive Director at Disability Advocates of Minorities Association for People of Color and Disability which engages in advocacy and education in communities of color around disabilities. The phone number is: 510. 649-8438 and the email is: sfdamo@yahoo.com.

6 REPORT FROM THE DIRECTOR

Walter Park thanked Co-Chairs Damian Pickering and Leroy Moore and gave them each certificates of appreciation.

Walter Park reported on the following:

- The City Attorney from the City and County of San Francisco has decided not to join Sacramento in regards to the Barden case.
- Richard Skaff, Deputy Director at MOD is still out of the office on leave.
- Susan Mizner, Assistant Director at MOD had her baby and will return to the office in early 2003.
- Pedro de Gouveia is a new intern at MOD for the next two months. He is a Fullbright scholar from Lisbon, Portugal.
- Access San Francisco, a guide to accessible San Francisco venues produced by Access Northern California is available at the MOD office.
- Ken Stein, Program Administrator at MOD has been attending meetings with the Mayor's Office of Housing that has convened on a required report by HUD called "The Analysis of Impediments to Fair Housing" which addresses specifically disability issues on physical construction of housing and nondiscrimination of people with disabilities on renting or selling homes.
- MOD is meeting once a month with the Community Advisory Committee on Seismic Safety to maintain the current stock of housing with a higher level of seismic strengthening.
- MOD is attending meetings with Aging and Adult Services to seek better ways of communicating available services to the aging and the adult disabled population.
- MOD has been attending meetings at the State Department of Housing to clarify and revise Chapter 11, the California Building Code containing accessibility regulations in housing. Future discussions will involve extending accessibility to currently inaccessible units. Interested persons can call (415) 554-6789.
- San Francisco has made a commitment in installing talking signs transmitters, a device in conjunction with the receivers used by persons with visual impairment. Currently, talking signs are installed at the Veteran's Memorial Building and at various locations along Market Street. A copy of a recent article published in the newspaper about talking signs is available at MOD.

- The seventh annual career and resource fair for person with disabilities offered by San Francisco Mayor's Committee on Employment of Persons with Disabilities on October 22, 2002 was well attended by people with disabilities and employers.
- Ken Stein attended the Disability Awareness Day at the San Francisco Public Library on October 26, 2002.
- Walter Park will be attending the Paratransit Coordinating Council lunch on Saturday, November 16, 2002.
- The current San Francisco budget will have a deficit if revenues continue the way they are going. This will require reviewing and possible reductions in services. MOD welcomes your input.
- Pedro de Gouveia, an intern at MOD introduced himself as is an architect from Lisbon, Portugal devoted to promoting universal design. Serving as a director and member of the National Board of Directors in the National Institute of Architect, he is interested in learning all areas of disability access and advocacy in order to help establish connections between organizations in San Francisco and Portugal.
- Denise Senhaux has not been sworn in but will be attending as a voting member at the next Mayor's Disability Council meeting.
- Walter Park presented two certificates of appreciation on behalf of Mayor Brown and the City and County of San Francisco. One certificate to Co-Chair Leroy Moore, thanking him for his years of leadership, dedication and hard work in consistently breaking new ground and representing the needs of people with disabilities.
- Co-Chair Leroy Moore thanked the MOD and stated that "its not me, it's us" and that now is the time to come together, enforce changes and assist people of color and people with disabilities
- Walter Park read and presented the other certificate to Co-Chair Damian Pickering for his active leadership and service on the council; for his many years of hard work, dedication, representing the needs of people with disabilities and for recognition of his years of outstanding service to the Rose Resnick Light House for the Blind.
- Co-Chair Damian Pickering thanked the MOD and reminded everyone that advocacy is about living the good life.
- Vincent Behan inquired if MOD would get involved in day-to-day problems such as transportation and the problems with cars parking on the sidewalks.
- Walter Park responded that MOD continues daily to respond to complaints and request for services from citizens who call. MOD has continually addressed the chronic problem of obstructions of cars on sidewalks and will be meeting next month with Department of Parking and Traffic.

7 COMMITTEE REPORTS.

Harry Mar, Programmatic Committee Access Chair reported that the next meeting of the Programmatic Access Committee will take place on December 6, 2002 at the Rose Resnick Lighthouse. The focus of the meeting will be on the accessibility of information posted to the city's website.

Harry Mar thanked Co-Chairman Leroy Moore and Co-Chairman Damian Pickering for their leadership and support.

Walter Park reported that the Employment Subcommittee met but did not have a report.

Ed Evans reported that the Physical Access Committee did not have a report. He requested Director Park to help find staff for the committee since many issues have been pending.

8 TAXI AND TAXI RAMP PARATRANSIT PROGRAMS – A DISCUSSION OF INCIDENTS IN THE CITY'S TAXI AND RAMP TAXI PARATRANSIT PROGRAMS

- ♦ Mark Soto, General Manager for ACT and Paratransit broker with San Francisco Muni reported the taxi component of San Francisco Paratransit represents about 68 percent of their ridership. The other programs consist of the lift van service and the group van program. Results of the annual survey (fiscal year ending July 30, 2002) showed a 20.6% increase of passengers going on one way trips. Generally, people liked the taxi program, offered positive comments and gave high marks on its performance with regard to paratransit services. Statistics on driving skills, driver courtesy, driver understanding, relationship assisting people with disability and cleanliness were rated high in the survey. Mixed comments were given on vehicles with side entry and rear entry but having a combination of both types of vehicles is the prudent choice among San Francisco riders. There are also taxi and ramp taxi endemic and systemic issues and problems that are addressed closely with the Paratransit Coordinating Council and Subcommittee. Resources such as the budget of the City and County affect services in the program. There is an ordinance that requires all taxis in San Francisco to participate in the San Francisco Paratransit program in accordance with Muni rules and regulations but there are a few that don't and are not participants. The large companies and many smaller ones do participate in the program.

PUBLIC COMMENT

- ♦ Inspector Suslow of the Police Taxicab stated that if there are specific complaints on specific issues for specific rights, i.e., a person calls for a taxi, whether it be a ramp or standard taxi, and a problem with service and delivery arises, one may call the San Francisco Police Taxicab Detail 24-hour complaint line at 553-1447. One may also call the San Francisco Taxi Commission Office at 554-3940 and leave a message. Depending on whether there was a specific violation of law or rule, the call will be forwarded to the Police Taxicab and would be included in the community hearing. The annual public hearing of the Taxi Commission will be held on December 10, 2002 at City Hall, Room 400 beginning at 6:30 P.M. The purpose of this hearing is to determine the level of service and the number of cabs there should be in the city for regular cabs and ramp taxicabs.
- ♦ Mary Skyer, Independent Living Resource Center stated that taxi scripts have been frozen due to budgetary constraints. As a result, people have been using the ADA Access route which causes them to pay for a portion of the scripts out of their own pocket, which is very difficult and doesn't make sense. They feel a loss.

- ◆ Sunny represented her cousin, Sonia, who has ongoing complaints regarding a Cab Company's tardiness. She has always called in advance for cab services. Usually the cab will show up one to three hours late or not show up at all.
- ◆ Robin Crop, resident of San Francisco stated her complaint on behalf of an ill friend who needed to go to chemotherapy but was unable to get through 24 hours in advance to arrange an appointment, therefore, missing some appointments. Calling 24 hours in advance is very difficult for people because they don't always know their schedules in advance.
- ◆ Alicia Duke, a member of many organizations involving elderly and disabled people expressed the need for educating the community by reminding them to report to the ATC Broker's Office and the taxi company whenever the taxi system is not serving them well. It is important to give the name of the driver, the number of the cab, the time of the pick-up, location and the destination.
- ◆ Director Soto responded to the speakers. In regards to the Script Program, there are limits in the amount of scripts one may purchase per month, however, if you anticipate using more scripts in an average month, you may request additional scripts by calling the Broker's office for necessary forms to be filled out. The access program is designed to meet the requirements of the law, not to exceed those requirements. If people want to make changes, there are provisions to do so.

In response to a same day appointments on lift van or ADA access, priority is given to medical type appointments.

In response to Sonia's complaint, a good tracking record will be necessary to discuss her concerns with Luxor. Luxor is the only company that encourages one to call as soon as one needs a ride with a ramp taxi. But the nature of the cab industry is not perfect, since taxi drivers are self-employed and will work the areas where they will acquire the most fares. For greater assurance, in order to secure a ride from peripheral areas, call the ADA Access Service or Lift Van Service to schedule a ride a day in advance. Tell them you are on Paratransit and request a time and add thirty minutes to that.

- ◆ Ed Evans expressed his concern that rear loading taxis offer a rougher, bouncier ride and would not be comfortable for a person with a spinal cord injury. He has back problems and has hit his head on the overhead in the rear loading taxis. He has also had to wait three hours for a taxi and would like to see a system where all the medallions are put into a central system to be considered as employees where they would be required to pick up passengers as directed.
- ◆ Laurie Graham, Yellow Cab Medallion Holder responded that she thinks a rear loading vehicle is a good vehicle in that it holds up better. She has experimented by installing shock absorbers on the vehicle. People had mixed reviews; some people say its good and some can't tell the difference.

- ◆ Ed Evans stated that with the rear loading van, the dispatchers would let him off a half block from his residence, which would put him at risk with the traffic. Whenever he requests a side loading van, nine out ten times, a rear loading van is dispatched. In regards to the scripts, his application was turned down, whereas able-bodied people were accepted but did not deserve to be.
 - ◆ Laurie responded that she understood Ed's concern about loading and unloading. In the future, she will ensure a side loader van be sent when requested.
 - ◆ Leroy inquired if there is an avenue or union where the disabled community would be able to become involved to shape the policy of these taxis such as dealing with lateness.
 - ◆ Naomi Little, Executive Director of The San Francisco Taxi Commission, oversees the policy making industry. Public meetings are held every six weeks with the PCC and the Taxi Subcommittee to address systemic issues. For more information, call Muni Accessible Service at 923-6142.
 - ◆ Vincent Behan pointed out the inaccurate account of pick-ups while he had been waiting for a ramp taxicab. He would call and be told that the cab was on its way and would wait twenty to thirty minutes to call again would be told that the ramp was not on its way.
 - ◆ Sheldon Miller responded that in order to trace these service problems, it would be necessary to contact the manager with the times and addresses.
 - ◆ Inspector Suslow indicated the specific Community Access Meeting required under the charter is scheduled for December 10, 2002 at 6:30 PM in City Hall, Room 400. The public is encouraged to view their points on services of all motor vehicles including taxicabs and ramp taxicabs.
 - ◆ Michael Kwok suggested the following tips when calling for a taxi:
 - avoid late afternoon hours when the driver is turning in
 - avoid Monday and Fridays between 2:30 – 5:30 P.M.
 - call every ten to fifteen minutes
- Aside from depending on taxis, ramp taxis, lift van program for individual riders, group van for the elderly; try to explore Muni, which can be quite pleasant.

9 ACCESS MENTAL HEALTH SERVICES – PRESENTATION REGARDING ACCESS MENTAL HEALTH SERVICES BY DR. STEVEN SEIDMAN, PH.D., SAN FRANCISCO MENTAL HEALTH ACCESS PROGRAM, DEPARTMENT OF PUBLIC HEALTH

- ◆ Dr. Steven Seidman, Director of Mental Health Access Program with the Department of Public Health presented a walk- through of the process in which one would obtain mental health services in San Francisco. The local number is 255-3737, opened 24/7

and 365 days a year. A licensed clinician is available to answer and would want to know what you are looking for in order to direct you to the appropriate number. Next, a brief eligibility screen is given on the phone which would require one to be a San Francisco resident due to limited resources. The next step would be the funding source. If a citizen has private insurance, the clinician would request they use that first. If the private insurance does not provide a certain program that the Mental Health Access Program provides, a letter from the private program would be necessary indicating that. As a safety net, the Mental Health Access Program would then accept the client. After this initial screening, a twenty (20) minute follow-up screening is given over the phone. The clinician will look at different mental health factors of risk and stability and chief complaints in order to form a brief clinical picture and will request the types of services the person is interested in. The clinician then makes a decision based on the information given to determine which avenue this client should be routed to and will then make the connection by calling and finding providers that have capacity and space. The referral will be made and the clinical data collected will be sent to the provider and the client can negotiate an appointment in which treatment may begin.

The alternative that doesn't involve access is if one knows of a clinic, he is welcome to contact that clinic directly by phone or walk-in as a drop in and the clinic will handle all the administrative work directly with Mental Health Access Program.

- ◆ Norma Block inquired on whether the budget cuts would affect eligibility and how access could be saved.
- ◆ Dr. Seidman stated that there would be no budget cuts to access directly. He thanked all for the concern.
- ◆ Leroy Moore asked if the clinician deals with building trust with the consumer and if there was a separate number to call if one were to call up and was actually in a psychiatric crisis at that moment, skipping the initial twenty (20) minute screening.
- ◆ Dr Seidman explained that in a crisis situation, the call would be directly referred to the West Side Crisis. There is also a mobile crisis that would go into the homes to help people.
- ◆ Ed Evans spoke on behalf of the homeless people. They feel they are being mistreated and taken advantage of within the shelter system at the present time. Ed would like to know how one could help the Mental Health Access Program do better outreach to the homeless, as well as correct the problems of being taken advantage of in the shelter system. He also asked how all these problems are affected by Proposition N.
- ◆ Dr Seidman explained that his program is a referral source and does not cover the shelters. However, as a starting point to pass information along, or to file a complaint or grievance, one may call the main number (255-3200) or toll free in California, 1-888-245-3333 to speak to the officer of the day.

- ♦ Dr Seidman stated that the passage of Proposition N is very new and has not heard of any effects.
- 10 RESOLUTION REGARDING THE OPERATION OF MOTORIZED ELECTRIC PERSONAL MOBILITY DEVICES (SEGWAY SCOOTERS) ON SAN FRANCISCO SIDEWALKS
- ♦ Damian Pickering stated that this resolution came out of a hearing from October's meeting in which the representatives of Segway spoke.
 - ♦ Josie Lee, Acting Clerk on the Mayor's Disability Council read the proposed resolution which urged the Mayor and Board of Supervisors to preserve and promote pedestrian safety by banning the use of Segway scooters on San Francisco sidewalks.
 - ♦ Damian Pickering stated for the records that it was the general sense of this body informally that we take this kind of action. He invited members of the public to comment.

PUBLIC COMMENT

- ♦ Jerry Grace, living in Oakland asked for clarification regarding the Segway scooters.
- ♦ Damian Pickering explained that the safety of pedestrians on sidewalks are being jeopardized by the use of skateboarders, scooters, parked cars and the newly introduced Segway Electric Scooter. For that reason, the resolution to urge the Mayor and the Board of Supervisors to support a ban of the scooters on San Francisco sidewalks was proposed.
- ♦ The motion was passed as amended 7-0.

11 COUNCIL NOMINATIONS AND ELECTION OF MDC CO-CHAIRS

- ♦ Ed Evans and Michael Kwok were both nominated to be MDC Co-Chairs.
- ♦ The Council vote resulted in a tie (3-3). The election was carried over to the December meeting.

12 PROPOSED MAYOR'S DISABILITY COUNCIL BY-LAWS CHANGE, TO AMEND MDC BY-LAWS TO INCLUDE THE PROVISION: "IF NO C-CHAIR IS PRESENT AT A MEETING, THE MEETING SHALL BE CHAIRED BY ANOTHER MEMBER OF THE COUNCIL."

- ◆ Item passed unanimously.

13 CORRESPONDENCE

- ◆ Josie Lee reported that a letter had been received from Carl Schillenger, who could not attend last month's meeting. He would like the warm water pools at the Recreation Center for the Handicapped and at Ralph K. Davies to remain open to meet the needs of the disabled community. This correspondence is available at the Mayor's Office on Disability should anybody wish to review it.

14 PUBLIC COMMENTS

- ◆ Damian Pickering deferred approval of the October minutes to the next meeting.
- ◆ Jerry Grace welcomed the new people and expressed his appreciation for the work of the Council.

15 MEMBER REQUESTS FOR FUTURE AGENDA ITEMS

- ◆ Ed Evans asked that the following items be addressed at future MDC meetings:
 - He would like the Department of Parking and Traffic to focus on enforcement of vehicles parked on sidewalks which causes safety hazards for pedestrians and people with disabilities.
 - The people with physical and psychiatric disabilities in the shelter system would like to know how Proposition N would affect them.
 - He asked that the subject of evacuation chairs for the disabled be placed on the next agenda and to encourage the city to work with non profit organizations and housing in setting up these chairs in case of an emergency.
 - He would like to see two situations corrected. One is that there are some people that get cable from a different local provider even though they live in the city. The other is that there are people who get satellite tv but are not able to get the San Francisco government channel.
 - He would like to focus on San Francisco government and city offices that rent space, private buildings, offices and services totally accessible for the people who are disabled
 - He would like to get a liaison appointed from the Mayor's Disability Council to sit on the Iscott Meetings to represent the disability community in parades and fairs.

- Landlords and property owners have prevented their tenants from obtaining communication devices, including television cable access service. Presently many people with satellite dishes are unable to view our local government channel. He hopes that the Council can change the situation so that San Francisco local government channel is made available to satellite companies.

16 COUNCILORS' COMMENTS AND ANNOUNCEMENTS

- ♦ Walter Park voiced his concern on whether there would be a quorum for the December meeting and whether a meeting would be held.
- ♦ Michael Kwok and Ed Evans responded that they would be in town.
- ♦ Leroy Moore ask that everyone support their local non-profit organization.
- ♦ Norma Block stated that she is impressed with the leadership and commitment of Council Member Moore and Council Member Pickering. They have created high standards within the MDC and will be missed.
- ♦ Damian Pickering quoted Hamlet "Nothing became him so much in life as the leaving of it".

17 ADJORNMENT

The meeting was adjourned at 3:50 p.m.

Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Vincent Behan
Norma Block
Ed Evans
Elizabeth Grigsby
Michael Kwok
August Longo

Walter Park
Council Secretary

AGENDA

Regular Meeting of

Mayor's Disability Council

Friday, 20 December 2002

1:00 p.m.

City Hall, Room 400

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1:00 p.m.

- 1 Roll call
- 2 ACTION ITEM: Approval of Agenda
- 3 ACTION ITEM: Approval of Minutes October Meeting

1:10

- 4 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
- 5 INFORMATION ITEM: Report from the Co-Chairs
- 6 INFORMATION ITEM: Report from the Director
- 7 INFORMATION ITEM: Report from the Committee Chairs

1:30

- 8 INFORMATION ITEM: Suicide Prevention -- Presentation by Eve Meyer, Executive Director, S.F. Suicide Prevention, on services to persons with psychiatric disabilities.
(30 minutes).

2:00

- 9 INFORMATION ITEM: Election of Officers (20 minutes)

2:20

- 10 DISCUSSION ITEM: Correspondence.
- 11 Public comment on items not on today's agenda, but within the jurisdiction of MDC.
(Each speaker limited to two minutes.)
- 12 DISCUSSION ITEM: Member requests for future agenda items.
- 13 DISCUSSION ITEM: Councilors' comments and announcements.
- 3:00
- 14 Adjournment to Light Holiday Refreshments
(Place To Be Announced)

[Estimated times are only guidelines.]

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Next meeting dates: January 17 and February 21

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Videotapes of the three most recent MDC meetings are made available ten days after meeting date in the Main Public Library. Written minutes in accessible formats are available at 401 Van Ness Avenue, Room 300, San Francisco, California.

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**Mayor's Disability Council, 401 Van Ness Avenue, Room 300, San Francisco, CA 94102
or Fax: 415. 554-6159**

Mayor's Office on Disability



Willie L. Brown, Jr.
Mayor

Walter Park
Director

Upcoming Meetings:

MDC Executive Committee

War Memorial Building
401 Van Ness, Room 300
San Francisco, CA 94102
Monday, 23 December 2002
2:30 p.m. – 3:30 p.m.

DOCUMENTS DEPT.

DEC 17 2002

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MDC Physical Access Committee – CANCELLED

MDC Programmatic Access Committee

Rose Resnick Lighthouse
214 Van Ness Avenue
2nd Floor Conference Room
San Francisco, CA 94102
Friday, 3 January 2003
11:00 a.m. – 12:30 p.m.

MDC Employment Committee - CANCELLED

Friday, 10 January 2003
1:00 p.m. – 2:30 p.m.

Mayor's Disability Council

City Hall
1 Dr. Carlton B. Goodlett Place, Room 400
San Francisco, CA 94102
Friday, 17 January 2003
1:00 p.m. – 4:00 p.m.

Mayor's Disability Council



Willie L. Brown, Jr.
Mayor

Norma Block
Acting Chair

Vincent Behan
Ed Evans
Elizabeth Grigsby
Michael Kwok
August Longo
Denise Senhaux

Walter Park
Council Secretary

Mayor's Disability Council DOCUMENTS DEPT.

Minutes
20 December 2002

JAN 23 2003

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1:15 p.m.

1 ROLL CALL

Mayor's Disability Council Members Present: Vincent Behan, Norma Block, Ed Evans, Elizabeth Grigsby, Michael Kwok, Denise Senhaux.

Absent: August Longo.

Mayor's Office on Disability: Walter Park, Director; Ken Stein, Program Administrator; Josie J Lee, Acting Council Clerk.

Acting Chair, Norma Block called the meeting to order at 1:15 p.m. and welcomed newly appointed Council Member Denise Senhaux.

2 APPROVAL OF THE AGENDA

The agenda of the December 20, 2002 Mayor's Disability Council (MDC) meeting was approved.

3 APPROVAL OF THE MINUTES.

The minutes from the meeting of October 18, 2002 were approved with the following amendments:

Vince Behan made the following corrections:

- 1) The correct spelling of the speaker's name under the public comment section – Item 8 is "Jeanne Lynch". It is noted that "he" should be "she".

Norma Block stated that the Chronicle article under Section 9 – Segway Scooters was not written by Bruce Livingston.

The minutes were approved as amended.

4 PUBLIC COMMENT.

♦ Al Rose, resident of San Francisco requested the need for a second signal time sign and painted yellow demarcation zone lines at the crosswalk of 19th and Holloway Street.

♦ Jerry Grace, resident of Oakland invited interested people to attend the MTC, Metropolitan, Elderly and Abled Advisory Committee Meeting on Thursday, January 16, 2003.

♦ Pamela Dale, an opera singer requested support in banning theatrical fog and smoke from public venues, rock concerts, the ballet, the opera and inside buildings. These chemicals can cause permanent disabilities such as asthma, and vocal cord dysfunction, and represents a danger both to performers as well as the public. They are easily purchased at Target and K-Mart stores.

♦ Fred Dunn, a resident in San Francisco who uses a service dog reported on his difficulties with the San Francisco Police Department and Muni while boarding Muni with a service dog without "proof" of being disabled.

5 REPORT FROM THE CO-CHAIRS

None.

6 REPORT FROM THE DIRECTOR

Walter Park reported on the following:

- ♦ MOD staff participated in Yolo County's Annual Disability Awareness Day and spoke with the Board of Supervisors of Yolo County on accessibility.
- ♦ Sacramento has appealed the Barden Case to the Supreme Court. The San Francisco City Attorney and San Francisco Department of Public Works will not be supporting Sacramento in this appeal. The Board of Supervisors adopted a resolution to urge Sacramento to withdraw their appeal.
- ♦ Ken Stein, Program Administrator at MOD and The Mayor's Office on Housing are working together to complete the Analysis of Impediments to Fair Housing, required by HUD.
- ♦ MOD met with members of the blind community to discuss Talking Signs and a needs assessment for people with disabilities who are blind.
- ♦ MOD has spoken with the Market Street Merchants Association about adding additional Talking Signs in retail stores along Market Street..
- ♦ Josie Lee, Secretary at MOD, has updated the contact list of departmental ADA Coordinators posted at MOD's website: www/sfgov.org/sfmod/adacoordinators.htm.

7 COMMITTEE REPORTS.

- ♦ Harry Mar, Programmatic Committee Access Chair reported that the subcommittee for Programmatic Access met on Friday, November 6, 2002 to discuss website accessibility for the disabled.
- ♦ Harry also reported that Governor Gray Davis signed Law SB 105 which requires that State acquisitions of electronic technology be accessible. More information will be offered at the next Programmatic Access Committee meeting scheduled on Friday, January 3, 2003.

8 SUICIDE PREVENTION – PRESENTATION BY EVE MEYER, EXECUTIVE DIRECTOR, S.F. SUICIDE PREVENTION, ON SERVICES TO PERSONS WITH PSYCHIATRIC DISABILITIES

Norma Block stated that suicide rarely happens without a warning. Feelings of hopelessness, fatigue, loss of zest, crying, trouble with sleeping, and eating can be triggered from stress, depression, confusion and loss of control. In 1962, San Francisco Suicide Prevention became the first crisis center in the United States to rely on trained volunteers to provide services 24 hours a day, seven days a week. These services include: Mental health information, suicide crisis lines, referral, workplace crisis services, AIDS, HIV, night line, drug line, relapse prevention line, speakers bureau and linea nocturna.

Eve Meyer, Executive Director of San Francisco Suicide Prevention gave a presentation on the agency services available for people with disabilities.

Psychiatric disabilities are often invisible to people who do not know what to look for. Feelings include feeling frightened and feeling unable to cope with everyday tasks. Having trouble distinguishing between what is real and what is not real. It is very difficult during the holidays, when there are reminders that a person with psychiatric disabilities are

"different" and caregivers are often away on vacation. The number and acuity of calls tend to increase.

Services are available by phone from a community person on a 24-hour basis. In the months ahead, when the Health Department is making cuts to Mental Health Services, the Suicide Prevention Services would like to ask for support in maintaining as many mental health services as possible.

Elizabeth Grigsby inquired on how volunteers are trained to keep their composure and to handle a person in crisis.

Eve Meyer stated that volunteers are given six weeks of classroom training and another six weeks of on-the-line training where somebody is sitting right next to them. It is important to inquire about the seriousness of the problem by asking the person "How do you want to kill yourself?" rather than "Why do you want to kill yourself?" It is also important to ask if the person is thinking about suicide since people don't always volunteer that they want to do so.

Michael Kwok requested the contact phone number to find out more about the services.

The San Francisco Suicide Prevention Administration contact number is: 415.984-1900; San Francisco Suicide Crisis Line: 415.781-0500; National AIDS/HIV Nightline: 415. 434-2437 or 1.800.273-2437; Linea Nocturna (Spanish Language Line): 415. 989-5212.

PUBLIC COMMENT

- ♦ Ms. Meyer responded that when speaking to the young people, the idea is not to tell them "not to kill themselves" because it would upset their family, but to tell them "how to take care of each other when they are in a crisis" due to the fact that youths will not tell adults their intentions but will tell their peers. Teachers are given the same information in hopes that it would help intervene when the young have been suicidal and have helped each other by going to an adult to seek help.
- ♦ Norma Block expressed her appreciation for the excellent program and thanked Eve Meyer for her presentation.

9 ELECTION OF OFFICERS

- ♦ Ken Stein stated that the MDC Executive Committee held a meeting and decided that Norma Block would be the acting chair until there is an election of officers.
- ♦ Norma Block thanked Ken Stein and acknowledged the decision.

10 CORRESPONDENCE

None

11 PUBLIC COMMENT

None

12 MEMBER REQUESTS FOR FUTURE AGENDA ITEMS

- ◆ Ed Evans asked that the following items be addressed at future MDC meetings:

He would like the representatives from the Department of Parking and Traffic to attend the MDC Meeting to focus on enforcement of vehicles parked on sidewalks which causes safety hazards for pedestrians and people with disabilities.

He would like representatives from the Department of Public Works to attend the MDC Meeting to discuss the poor quality of sidewalks in San Francisco. Many disabled persons have trouble walking over sidewalks due to poor conditions. DPW needs to notify property owners who would be legally responsible (should pedestrians be injured) to upkeep the sidewalks.

Elizabeth Grigsby would like the City of San Francisco to place curb cuts on both sides of the street rather than one side of the street.

13 COUNCILORS' COMMENTS AND ANNOUNCEMENTS

- ◆ Michael Kwok and Ed Evans feels that it is important to start getting funding for curb cuts and to improve sidewalks in San Francisco.
- ◆ Ed Evans would like to have a resolution regarding funding declared for curb cuts, sidewalks and pedestrian rights –of-way placed on the next ballot .
- ◆ Ed Evans wished everyone a safe and Happy New Year. He invited those who are watching from home to become active on the MDC committees to come and support future MDC Meetings.
- ◆ Michael Kwok announced that there will be a forum to discuss Paratransit and its equipment for transportation put together by the Elderly and Disabled Community on January 19, 2003 beginning at 1:00 PM, location to be determined. Those interested may contact Abbi, 415. 703-0188 x 307.

17 ADJOURNMENT

The meeting was adjourned at 2:17 p.m. to Room 421 to light holiday refreshments.

